



**UW Business Plan
Competition Resource Night
“Financials and Funding”**

**Alan Dishlip
CFO – Billing Revolution, Inc.
February 04, 2010**



Agenda

- **Introduction**
- **Financial Projections**
- **Funding - Raising Capital**
- **Summary**

Financial Projections



Quote from our major investor:

“Tell them just how important hockey sticks are to investors!!!

Lack of a hockey stick is what drives investors crazy!”



Financial Planning - Understanding Risk

- Finance - a way to think about cash, risk & value
 - Creating value is a key responsibility
- Financial risk - uncertainty about future cash flows
 - Create value by managing & understanding risk
 - ▶ Market, Management, Technology, Financial, Competition
- Finance does not answer questions
 - Helps to ask the right questions and narrow the options
- Some decisions will turn out to be illogical or unfeasible.



Projections - Overview

- **A reflection of your business plan quantified**
 - Consistent with plan strategy
 - ▶ Is your strategy financially feasible?

- **Understand the financial elements of your business plan**
 - Not doing so is the fastest way to lose credibility
 - Amount of outside financing necessary



Projections - Overview

■ High level figures

- Underlying assumptions and detail should be available
- Five-years – integrated
 - ▶ Monthly for the first two years; quarterly for the remaining 3 years

■ Projections should answer

- How will the company perform?
- What will the cash position be?
- What will the financial position be?

P & L

Cash Flow

Balance Sheet



What's Wrong With Most Financial Plans?

- Waste too much ink on numbers
 - Too little focus on what really matters
 - ▶ Focus on strategy and execution
 - No need for detailed, monthly numbers forever
- Typically wildly optimistic
 - Entrepreneurs underestimate capital and time



Projections - Assumptions

- Organize in a separate worksheet
 - Used for sensitivity and “what-if” analysis
- Material assumptions
 - Support assertions with valid data
 - ▶ Estimate as best you can
 - Be clear about what you do & don’t know
 - Individualize
 - ▶ e.g., most advertising expenditures are made months before sales result
 - Include financial obligations of an evolving, growing company
 - ▶ New employees, additional physical space, increases in inventory and A/R
- Support strategy and key drivers of success
 - Manufacturing - yield on a production process
 - Magazine publishing - the anticipated renewal rate
 - Software - impact of using various distribution models



Assumptions – Some to Consider

- Revenue by distribution channel, geography, # sales people
- Manpower plan
- Cost of Goods Sold (COGS) - (labor, material, overhead)
- Expenses by department (engineering, sales, G&A, etc.)
- Fixed assets purchases and depreciation
- Debt and related collateral support (A/R, inventory, etc.)
- Interest income and expense
- # days in Accounts Receivable & Accounts Payable
- Inventory turnover
- Compare to industry norms



Bottoms Up Projections

- Build from low levels of detail
 - vs. Tops Down
 - ▶ Revenues extrapolated from market size & share
 - ▶ Expenses are forecast as percentages of revenue
 - Demonstrates understanding of business
 - Reflects plan strategy

Bottoms Up Projections

■ Revenues

Revenues	Units	Price	Amount
Product A - U.S. Direct	100	\$100	\$10,000
Product A - Europe Direct	75	\$125	\$9,375
Product B - U.S. Partners	40	\$75	\$3,000
Product B - Europe Partners	50	\$90	\$4,500
Service - U.S.	-	15%	\$1,950
Service - Europe	-	17%	\$2,359
Total Revenues			\$31,184

- Forecast sales at the lowest level of product or service detail (product, customer, channel, sales person, region)
- Volume and pricing

■ Expenses

- Headcount dependent – wages, supplies, travel
- Non-headcount – legal, acct'g, advertising, rent, insur.



Alternative Scenario Analysis

- **Revising multiple assumptions for changed strategy or business conditions**
 - vs. Sensitivity - changing an individual assumption (*e.g. pricing*) to determine impact
- **Examples**
 - Alternate distribution channels strategy
 - Timing issues (sales or development delayed)
 - Alternate financing options
- **Use this to run your business!!**



Understanding Cash

- **First rule** : Cash is the most important resource
 - More cash is better than less cash
 - Cash now is better than cash later
- Focus on cash flow versus accounting income
 - Growth absorbs cash
 - ▶ Entrepreneurial firms have a very fast cash burn rate
 - ✓ Need for working capital and fixed investments
 - ▶ Today's investments are tomorrow's growth opportunities
- Focus on the dynamic picture of cash flow
 - Cash cycles (A/R collections, A/P payments); seasonality
- **Last rule:**
 - **Cash Flow is More Important Than Your Mother!!**

DON'T RUN OUT of CASH!!



Funding – Raising Capital



Sources of Money

- Credit Cards
- Home Equity Loan
- Friends & Family
- Angel Investors (successful entrepreneurs)
- Venture Capitalists
- Government loan/grant programs
- Commercial Bank Loans
- IPO
- Mergers & Acquisitions (“M & A”)



Thoughts on Raising Capital

- Concisely link the strategy & financials
- A long & challenging process
 - Substantial time & effort – Start Early!
- “Inside” introductions
 - Surround yourself with a few key advisors
- **Who** is much more important than **how much**
- Listen, learn & improve your plan along the way
- Have realistic expectations and have a “plan B”
- Friends, family & personal funds are usually the only source of capital available for new ventures



Current State of VCs

- Spending more time & capital w/ existing cos.
 - Due to poor economy & lack of funding and exits
- Bar raised
 - More due diligence
 - Value proposition is real
 - ▶ Credible homework and support
 - Lean and Mean
 - ▶ Spend money wisely (looking for “capital efficiency”)
- Raise minimum \$\$ to prove biz model
 - Raise larger \$\$ later at higher valuation

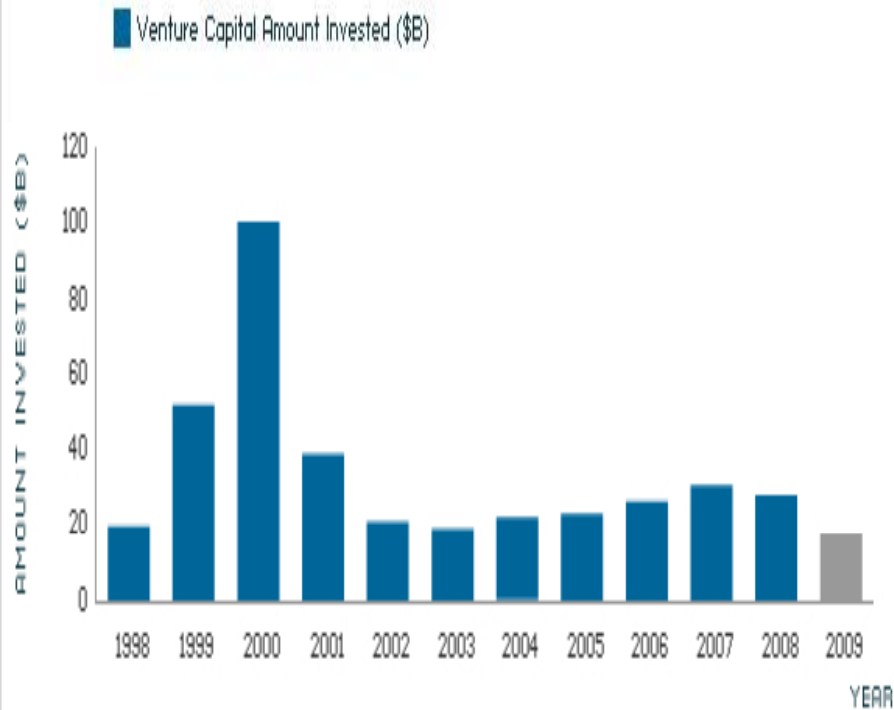


Current State of VCs

- Lower valuations
 - Reflection of economy and stock market
- Not a bad time to raise capital, esp. early stage!
 - Looking for aggressive entrepreneurs
 - An economic downturn is a time ripe with opportunity!!

VC Investment History - \$\$

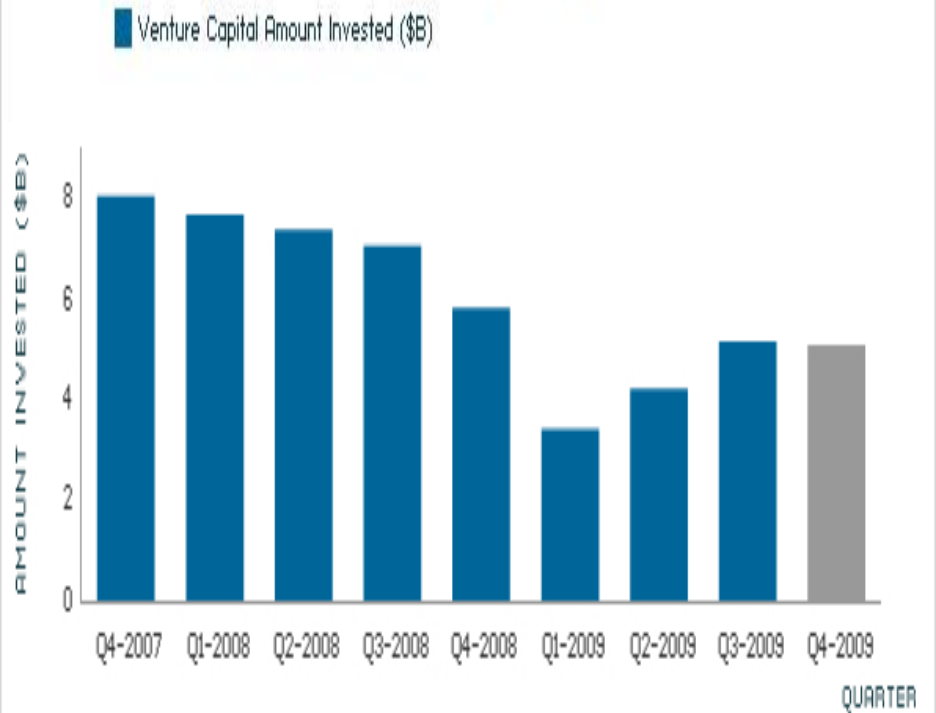
Total Venture Capital Dollars Annually



DATA SOURCE: THE MONEYTREE REPORT BY PWC AND NVCA; DATA: THOMSON REUTERS



Total Venture Capital Investment Dollars Quarterly Q4 2009

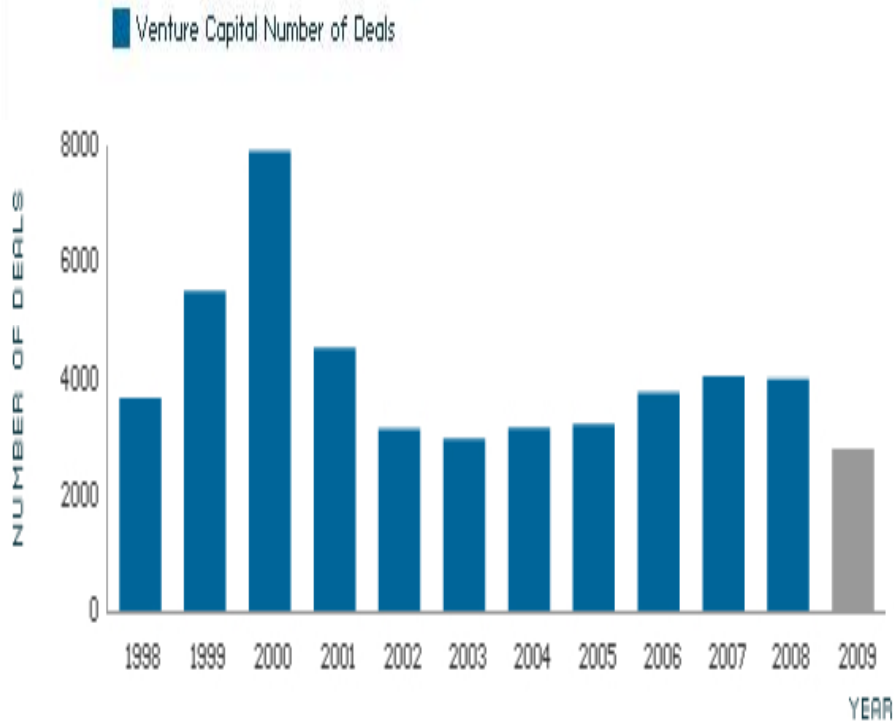


DATA SOURCE: THE MONEYTREE REPORT BY PWC AND NVCA; DATA: THOMSON REUTERS



VC Investment History - # Deals

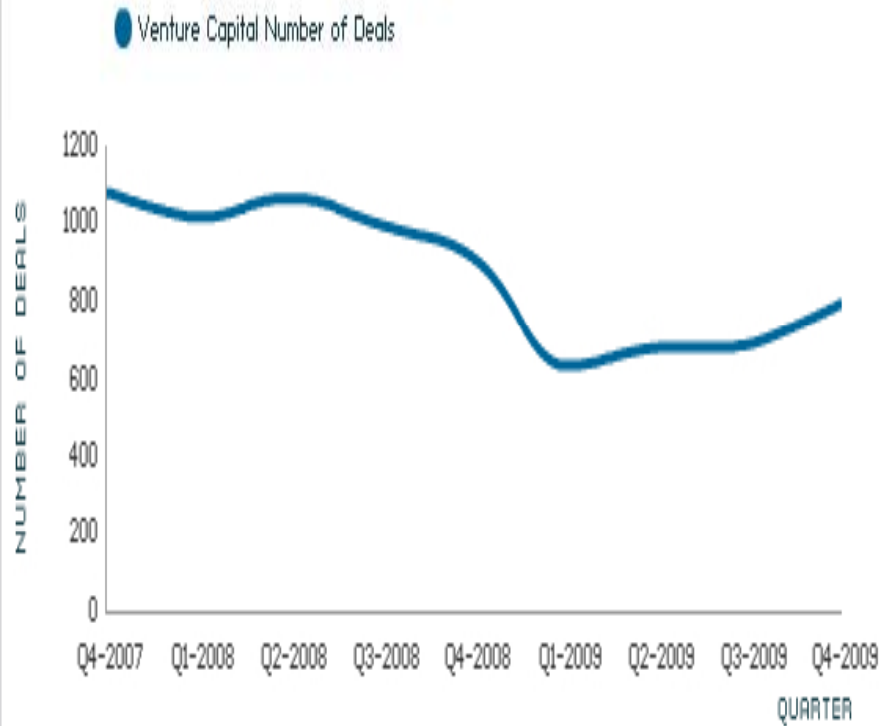
Total Venture Capital Deals Annually



DATA SOURCE: THE MONEYTREE REPORT BY PWC AND NVCA; DATA: THOMSON REUTERS



Total Venture Capital Deals Quarterly Q4 2009



DATA SOURCE: THE MONEYTREE REPORT BY PWC AND NVCA; DATA: THOMSON REUTERS





VC Investments

- **2009:** \$17.7 billion invested in 2,795 deals
 - Lowest level of dollars since 1997
 - 37% decrease in \$\$ & a 30% decrease in ## deals vs. '08
 - Double digit \$\$ declines in almost every industry
 - \$\$ fell across every stage of development
 - Second consecutive year of annual deal and \$\$ declines
- **4Q09:** \$5.0 billion invested in 794 deals
 - 2% decline in dollars but a 15% increase in # deals vs. 3Q09
 - Increases in the number of seed & early stage deals
 - **Beginning of an uptick for 2010?**
 - Early Stage deals had double digit increases with \$1.6 billion going into 277 deals, up 32% in \$\$ and 26% in # of deals from 3Q09



What All Investors Look For

- Above average return on investment (20%+ per yr)
- Realistic assessment of risks
 - Is the plan and the management team credible?
- Is there a fit between the investor and the firm
 - CEO and team with passion and vision
- Detailed and realistic financial plans
 - Are financials “really” conservative?
 - Is the company scalable?
- Exit strategies within 4 - 7 years
- Unique value proposition - not another “me too”
 - Build a company, not a product



Getting Angels to Invest

- Herding cats – invest together w/ friends
- Set a schedule/deadline
- Target & negotiate with a few lead investors
 - Close lead/key investors first
- Target Angel Networks (Alliance of Angels, Seraph, Portland Venture Group)
- Only take money from accredited investors



How to Get a VC's Attention

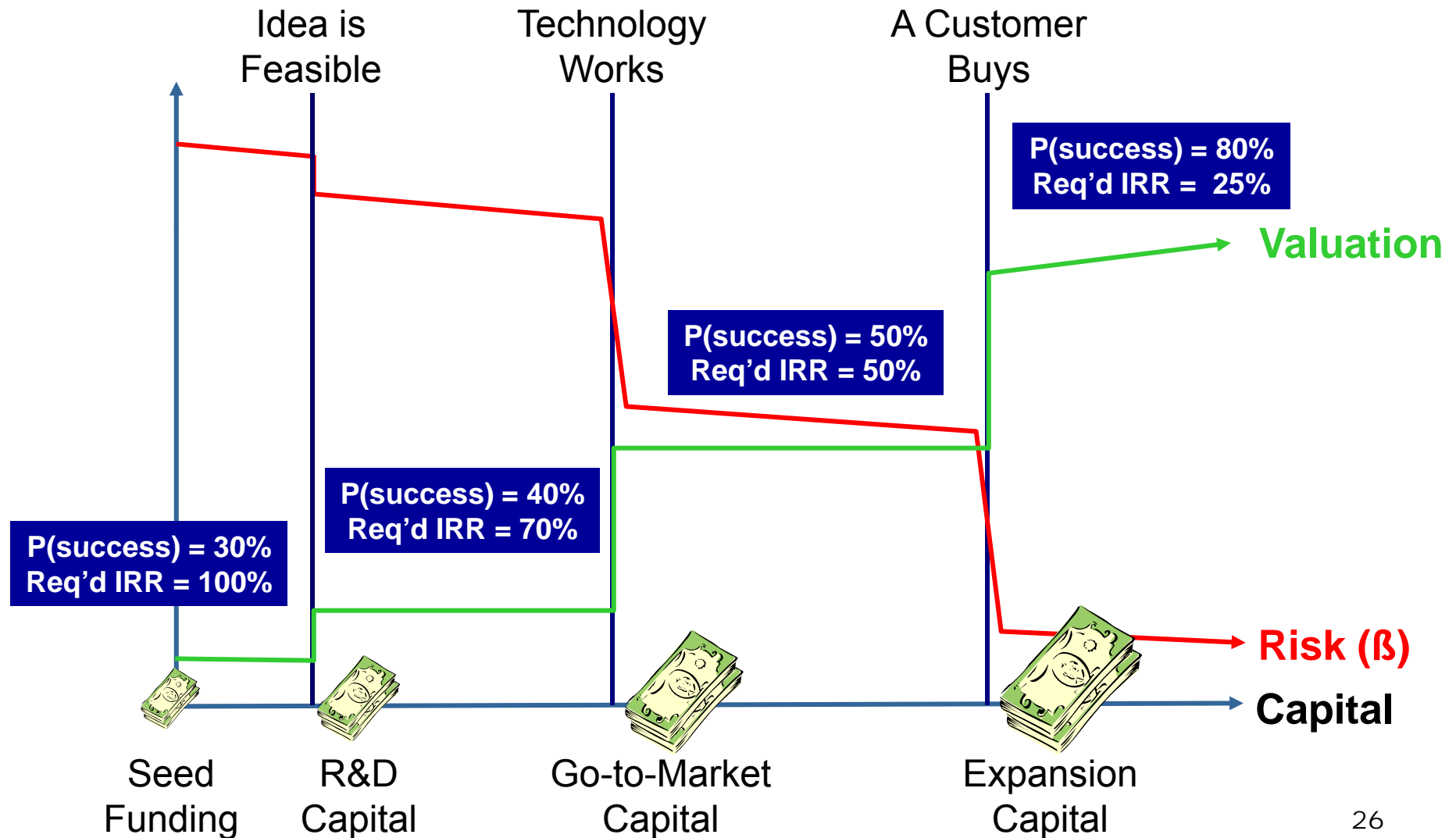
- **Great team**
 - Deep domain and execution expertise with realistic goals
 - ▶ Abundance of Sales and Marketing talent
- **Know Your Market & Customers**
 - Detailed understanding of market & competition is critical
- **Large market** - Ready for fundamental change
- **Difficult problem** - That few can solve
- **Real need** - That is visionary, but not missionary
- **Effective Business model**
 - Sustainable competitive advantage
- **Set of prospects who will validate plan**
- **Elevator pitch** – ability to tell a crisp story quickly



Funding To Milestones

- Milestones and expected cost
 - Shows business understanding and intention to track performance closely against the plan
- Milestone Examples
 - Completing prototype
 - Hiring of key managers
 - First customer shipment
 - First profits and positive cash flow
 - Achieving \$"X" million in revenue

Funding to Milestones





Understand The Valuation Process

- Art - NOT a science
- Identify the major risks in your business
 - Reduce the perceived risks to increase value
 - Management, sales/customers, patents
- Understand investors' ROI criteria
 - Discount rates for earlier stage cos. are significantly higher vs. later stage
- Identify a clearly definable exit strategy
- Bottom Line – Must be fair to both sides
 - A healthy negotiation



Achieving Higher Valuations

- Have fuel in the tank
- Competitive bake-off
- Have alternatives
- Avoid investor collusion



After the Investment Board Value Added

- **Mentor & Advisor**
- **Introductions to**
 - ▶ **New investors**
 - ▶ **Strategic partners, customers**
 - ▶ **Advisory board candidates**
 - ▶ **Critical new hires**
 - ▶ **Merger partners**
 - ▶ **Financial institutions**



Summary

- Create value by managing risk
- Projections need to be realistic and believable
 - Strategy & Financials - complementary and consistent
 - Focus on information that really matters
 - Integrate assumptions and statements
 - Bottoms Up approach
- Cash is king!
- Fundraising is a full time job
 - Relationships are most important
- Understand the investor
- Funding to milestones
- Realistic valuation expectations