Executive Summary

"Fitbit will grow to a \$5B valuation by transitioning towards healthcare services."

1. You will immediately address data security

- a. Data protection won't gain sales, but it can lose them
- b. You will create a new data standard and communicate it to customers
- c. This will avoid a scandal, which could cost up to \$200M in sales

2. Next you will create a defendable healthcare platform

- a. There is a shift away from bands to smart watches
- b. To be profitable you must produce software.
- c. Focus on your super users' network to build customer base.
- d. Build preventative capabilities and partner with insurers.

3. This strategy will create \$3.7B of shareholder value

- a. By 2022 you will add 60M customers
- b. You will save 25k lives per year with insurance partners
- c. 50% of revenue and 75% of profit will come from software

FITBIT

THE FUTURE OF HEALTHCARE

THE LIFE OF K.I.

David Sorrenson James Shore Jenny Liu Jillin Yan





How can Fitbit address privacy concerns, and reach a market cap of \$5B?

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

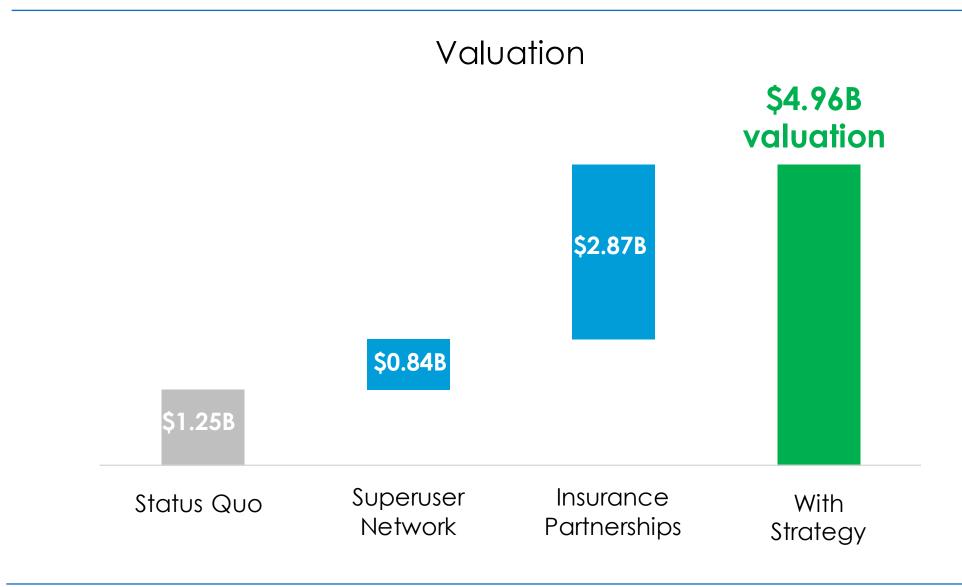
SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

Overall, our strategy will increase valuation by \$3.7B



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Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

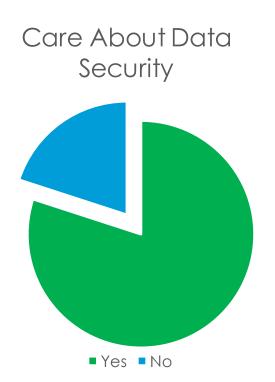
SMART WATCHES

INDUSTRY PROFIT

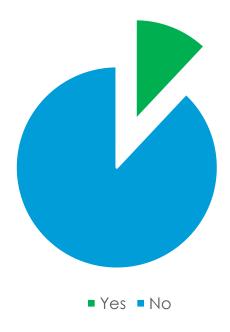


SUPERUSER NETWORK

While 80% are concerned about data privacy, it doesn't determine purchase



Data Security in Top 3 Purchasing Decision Factors



Source: AAAS

Source: Tsai and Egelman, 2014

While 80% are concerned about data privacy, it doesn't determine purchase

Care About Data

Data Security in Top 3 Purchasing Decision Factors

Profit will fall if a data scandal happens

■ Yes ■ No

■ Yes ■ No

Source: AAAS

Source: Tsai and Egelman, 2014

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

Create and communicate a future-looking data standard



ADDRESS SECURITY LONG TERM SHIFT IMPLEM & FINANCE APPENDIX

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Data privacy frame work will be implemented through 5 steps over the next year

Committee

Consult Stakeholders

Develop Privacy Plan

Communicate to customers

Yearly Audit





12

- ✓ Consult all stakeholders and discuss interest
- ✓ Future looking plan
- ✓ Address main concerns that consumers care about
- ✓ Consent, transparency, and control of own data

Data privacy framework will be implemented through 5 steps over the next year

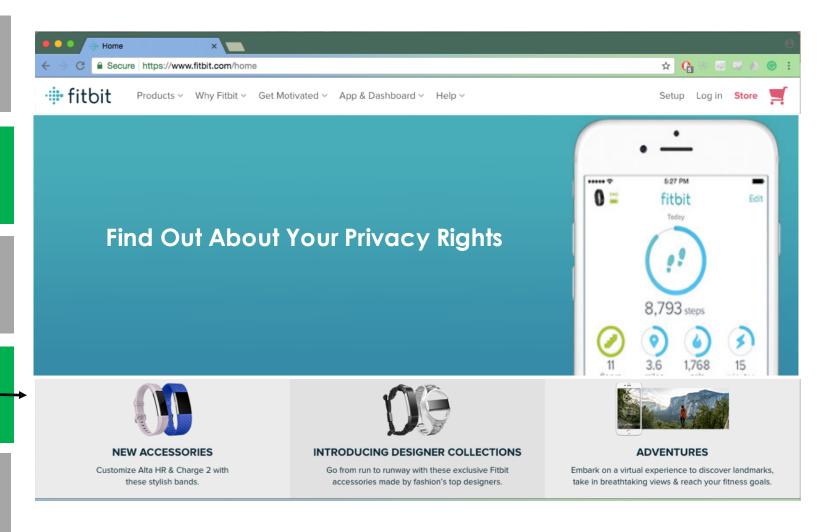
Committee

Consult Stakeholders

Develop Privacy Plan

Communicate to_ customers

Yearly Audit



13

A scandal could cost up to \$200M

Comparable Scandals

2012

SONY

10% short term sales reduction

2016



12% short term reduction in active userbase

Privacy Scandal would cost \$200M

High Likelihood Without Changes



ADDRESS SECURITY LONG TERM SHIFT IMPLEM & FINANCE APPENDIX

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Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

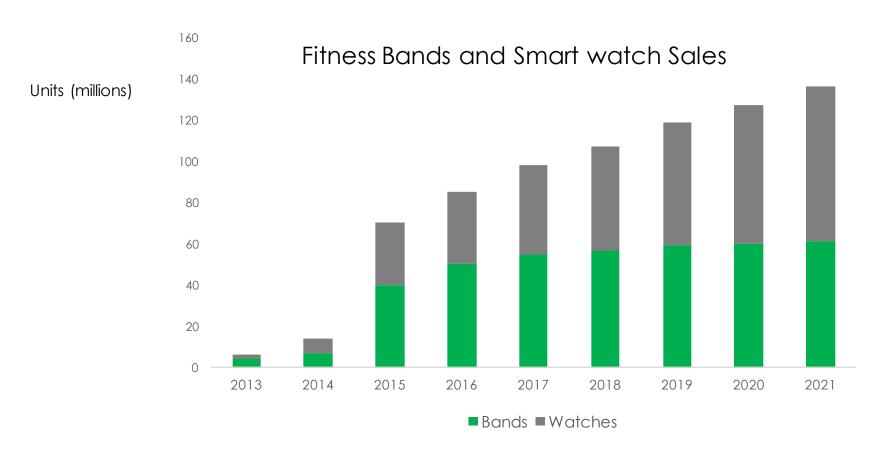
SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

Smart watches will replace tracker sales



Source: IDC, BI Intelligence

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Smart watches will replace tracker sales

Your tracker sales will not grow from 2019 onwards

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

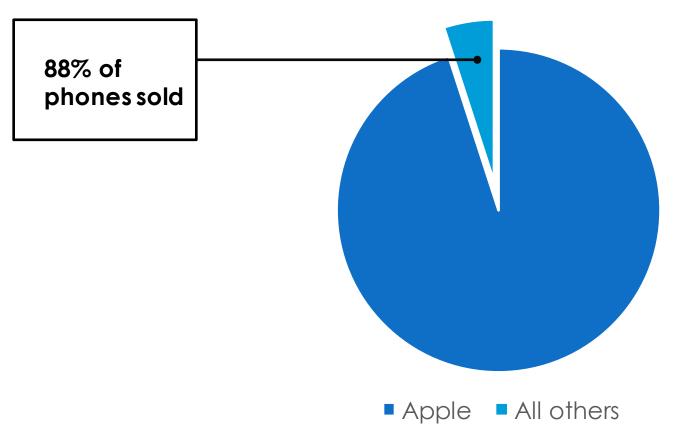
INDUSTRY PROFIT



SUPERUSER NETWORK

In smart watches, 95% of profit will go to the eco-system





Source: Strategy Analytics

In smart watches, 95% of profit will go to the eco-system

Share of Smartphone Profit 2016

You will be unprofitable if you stay hardware-only

All others Apple

Source: Strategy Analytics

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Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

For software, aim at what your customer cares about most

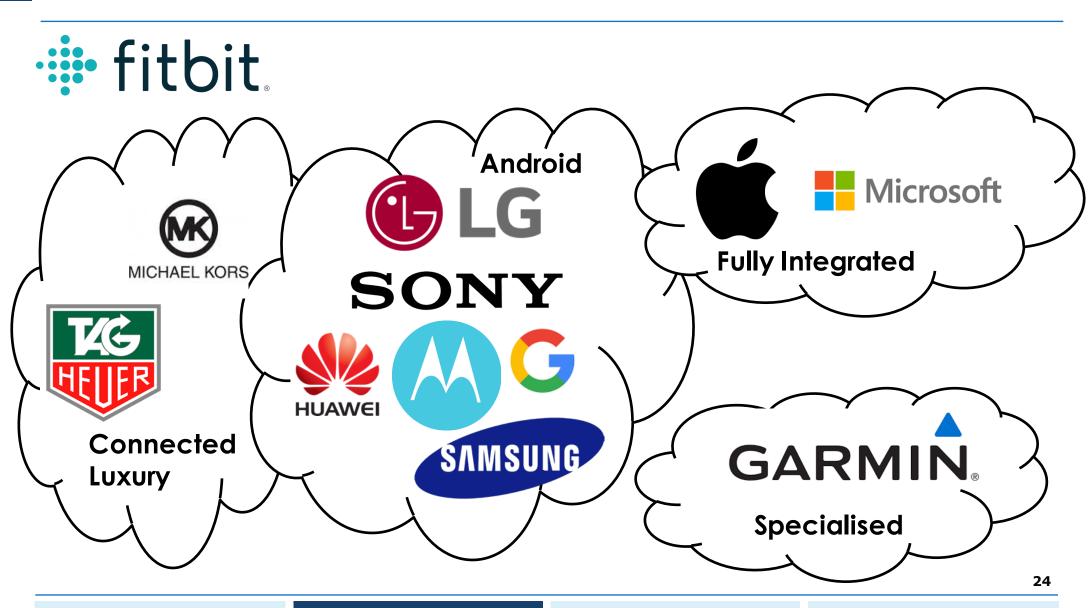
Why Are Customers on Your Platform?



- 1 Keep Fit
- 2 Track Goals
- 3 Live Longer

Care about the health and wellbeing of themselves and their families

Your product must be defensible in order to survive



Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

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INDUSTRY PROFIT



SUPERUSER NETWORK

Use your core customer as a node to build your user base



Super User

- **√** 20-45
- ✓ Active 3 times/wk
- ✓ Professional
- ✓ Earn > \$100k (40% of users)

27

Use your core customer as a node to build your user base

Children













- **√** 20-45
- ✓ Active 3 times/wk
- ✓ Professional
- ✓ Earn > \$100k (40% of users)



ColleaguesFundraisingplatform

28

Use your core customer as a node to build your user base

Children



Fitbit Play

Make exercise into a game



Super User



- ✓ Active 3 times/wk
- ✓ Professional
- ✓ Earn > \$100k (40% of users)



Colleagues - Fundraising

platform

Grandparents





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Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

Partnering with insurers will reduce premiums for your customer













С

Collect Data

Machine Learning

Recommendations & Preventative Measures

Insurance Companies

Partnering with insurers will reduce premiums for your customer



New Revenue Stream



Reduced Premiums



Longer Lives









Machine Learning



Recommendations & Preventative Measures

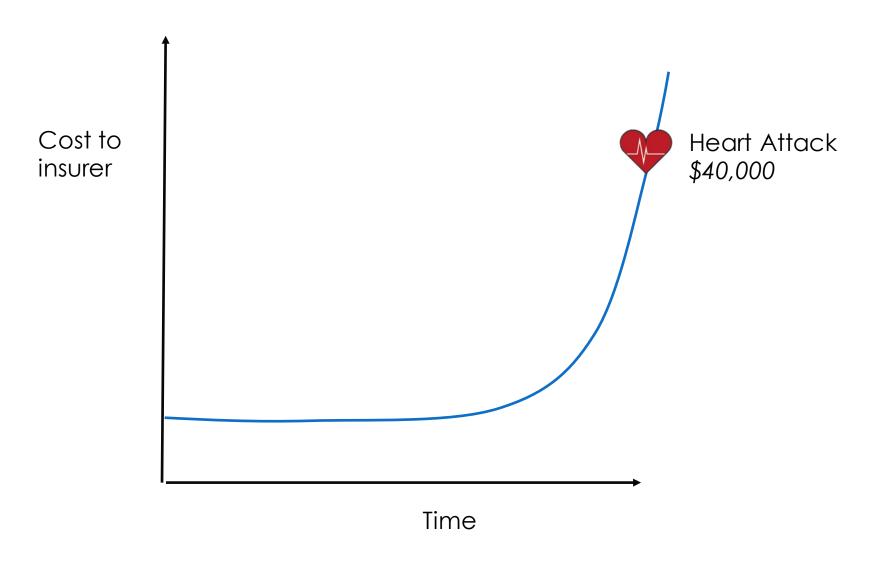


Insurance Companies

ADDRESS SECURITY LONG TERM SHIFT IMPLEM & FINANCE APPENDIX

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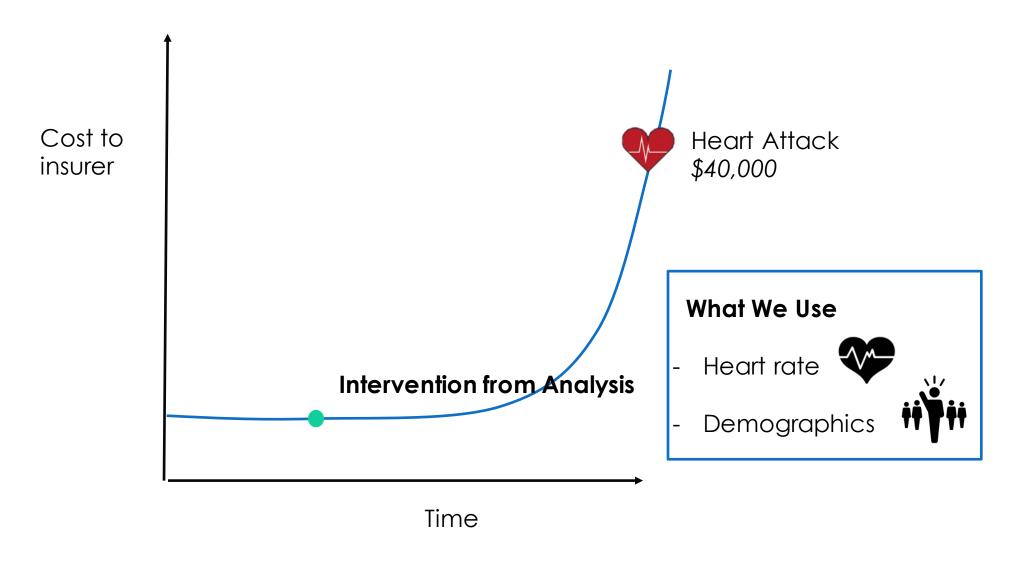
Partner with insurers to save your customer's lives



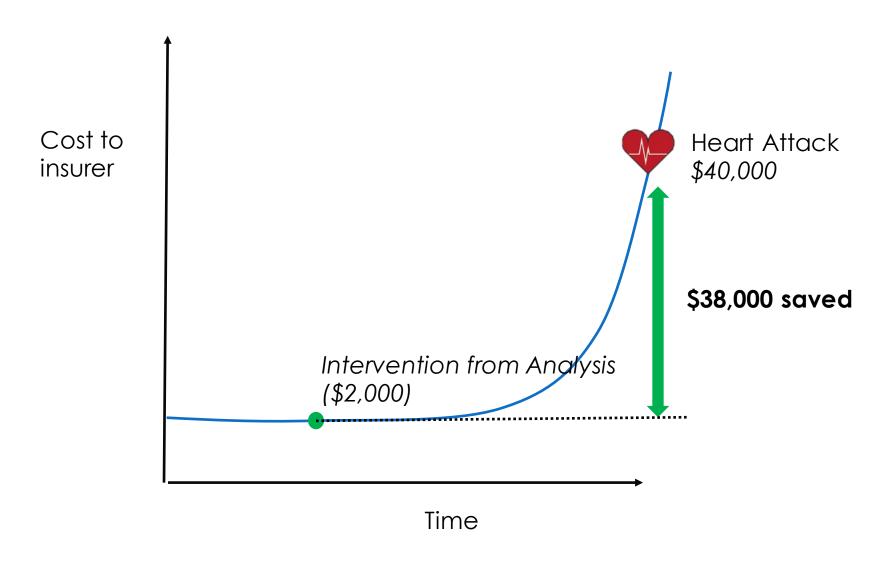
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Partner with insurers to save your customer's lives



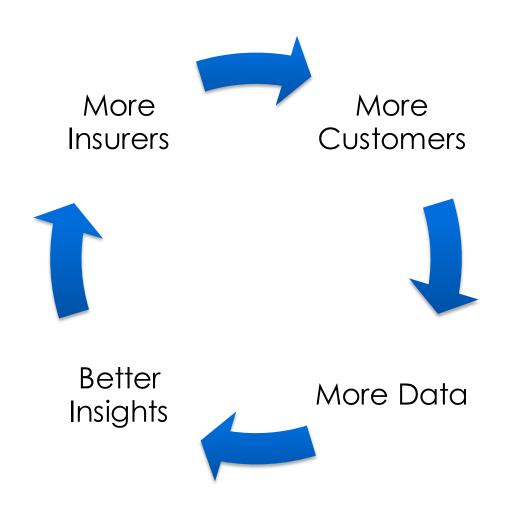
Partner with insurers to save your customer's lives



ADDRESS SECURITY LONG TERM SHIFT IMPLEM & FINANCE APPENDIX

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You will create a long term defensible structure

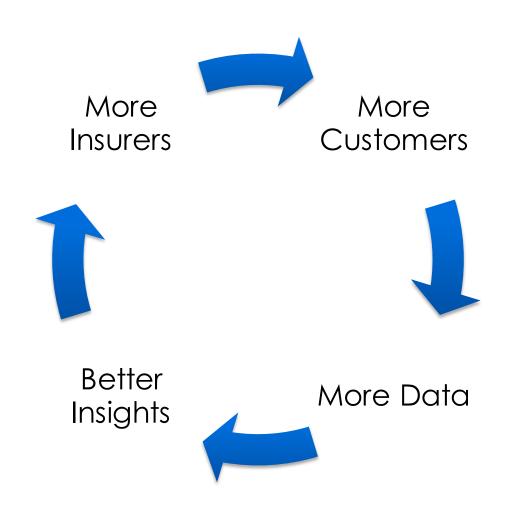


Create Long Term Defensible Profit

Better the Lives of Your Customer

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You will create a long term defensible structure



Create Long Term Defensible Profit

Better the Lives of Your Customer

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1

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

INSURANCE PARTNERSHIP

1

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

INSURANCE PARTNERSHIP

Tailor product and platform for different family members

Who	What Product	Why would they love it	Why would superusers push
	✓ Activity tracker Utilises gamification to encourage activity	✓ Fun✓ Well loved characters	✓ Encourages outdoor activities✓ Active location tracking
	✓ Health tracker Alerts superusers in an adverse event Give recommendations on diet and exercise	✓ Assurance for user and superuser✓ Interaction with children	✓ Peace of mind✓ Instant notification
	✓ Competition and gamification	✓ Competition with colleagues✓ Social	✓ Social aspect

You will introduce Fitbit Play, which gamifies healthy habits









✓ Compete with friends



✓ Walk/run to collect, feed and level up



✓ Virtual Pet



✓ Cross platform

Price: \$100

You will also introduce Fitbit Alert, aimed at elderly users

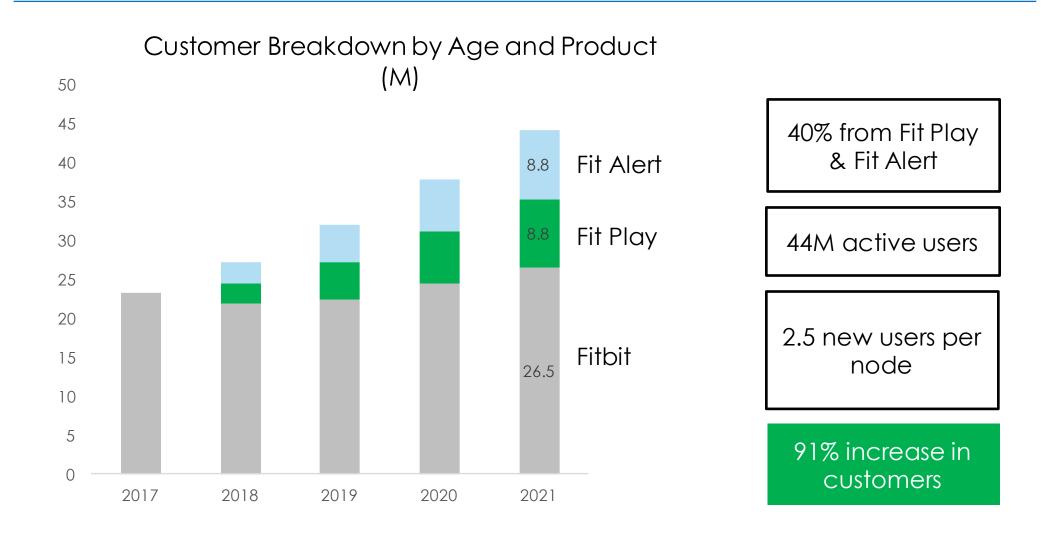


Price: \$150



42

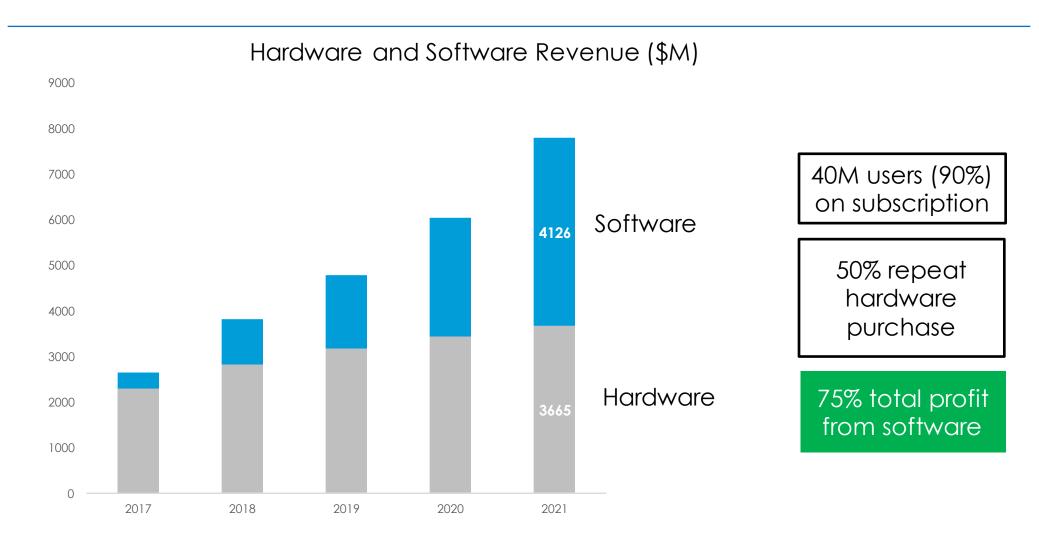
You will double your customer base to 44M active users by 2021



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By 2021, 53% of revenue will come from software



1

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

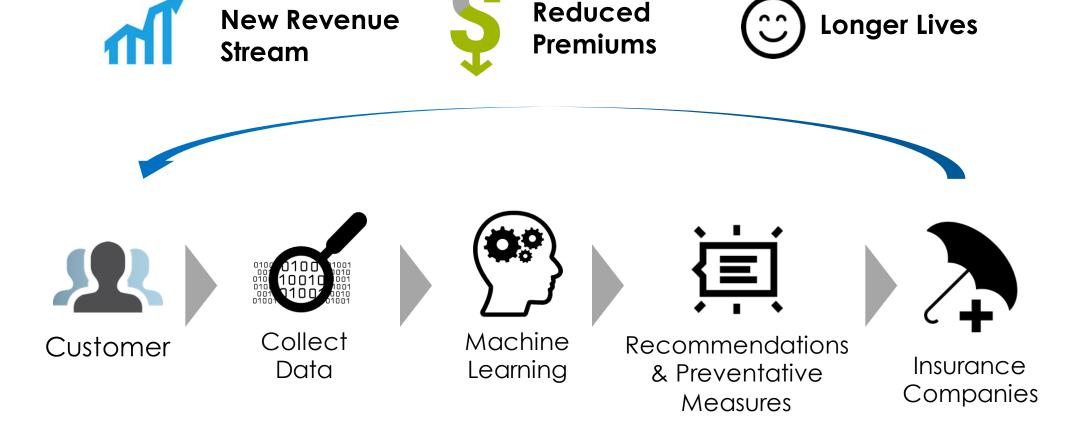
SMART WATCHES

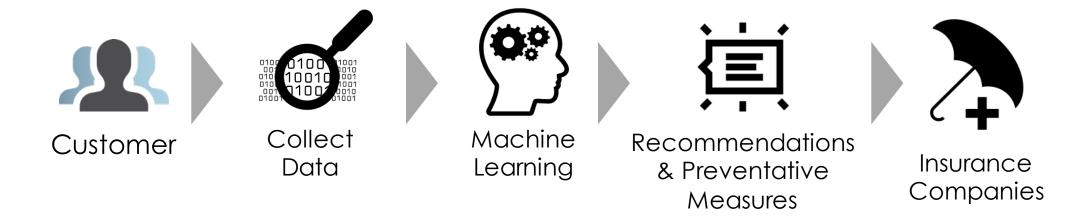
INDUSTRY PROFIT

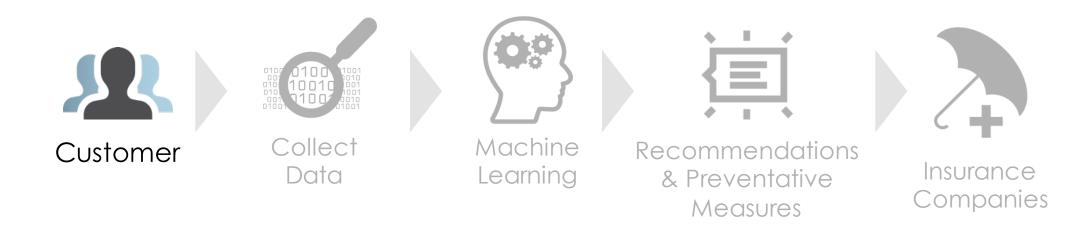


SUPERUSER NETWORK

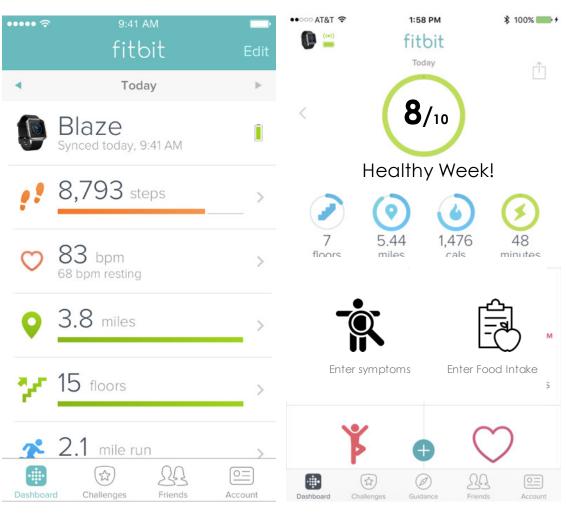
INSURANCE PARTNERSHIP





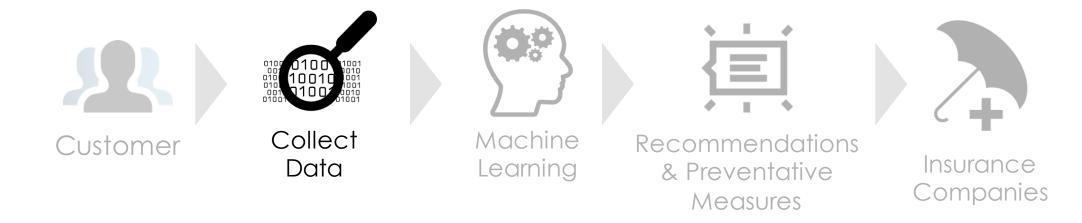


We will collect data from every aspect of the user's life

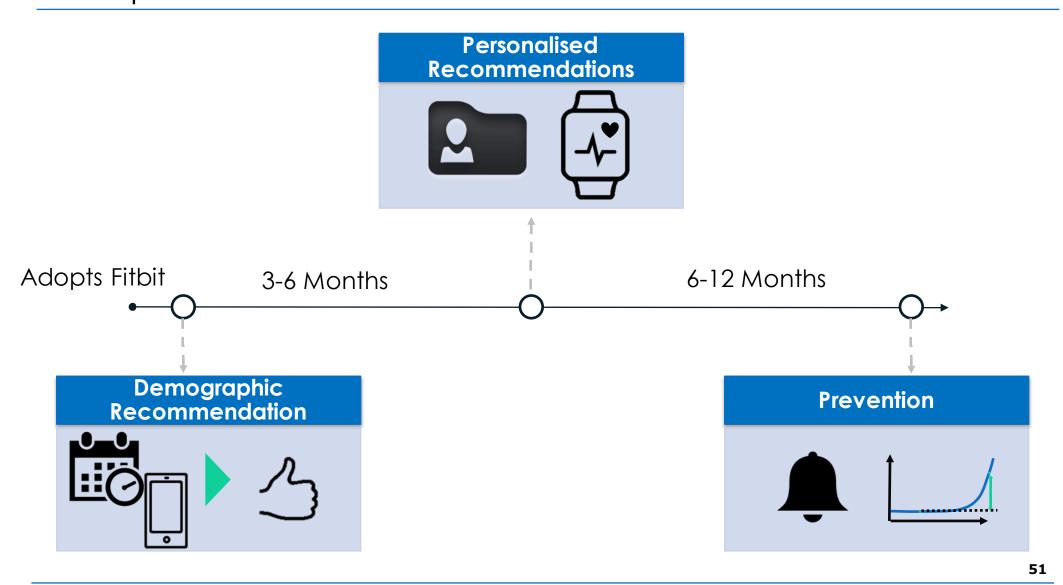


- ✓ Schedule prompts for health inputs e.g. Coughing, headaches
- ✓ Overall rating of the users health index
- ✓ Users choose how much data they opt enter
- ✓ Health index determine premium over the long run

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Machine Learning will make recommendations personalized and specific











Machine Learning



Recommendations & Preventative Measures



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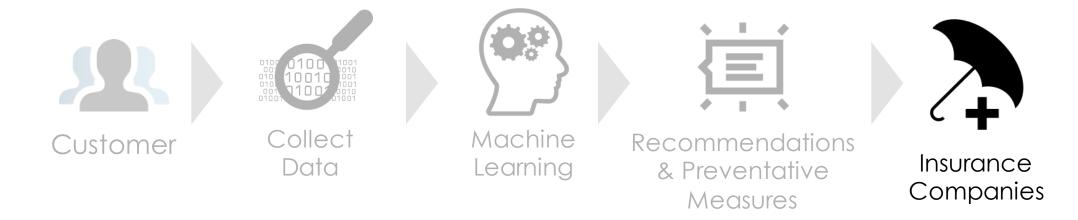
You will acquire a machine learning company

CRITERIA

- ✓ Start up company with 20 + Talent
- √ ~ \$50 Million Valuation
- ✓ System is compatible with our data
- ✓ Track record for innovation
- ✓ Founders have aligned values
- ✓ Culture fit



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ADDRESS SECURITY LONG TERM SHIFT IMPEM & FINANCE APPENDIX

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You will approach key insurance companies

CRITERIA

✓ Number of Subsidiaries

The ability to roll out programs to smaller subsidiaries initially

√ Global reach

You will enter into new markets rapidly

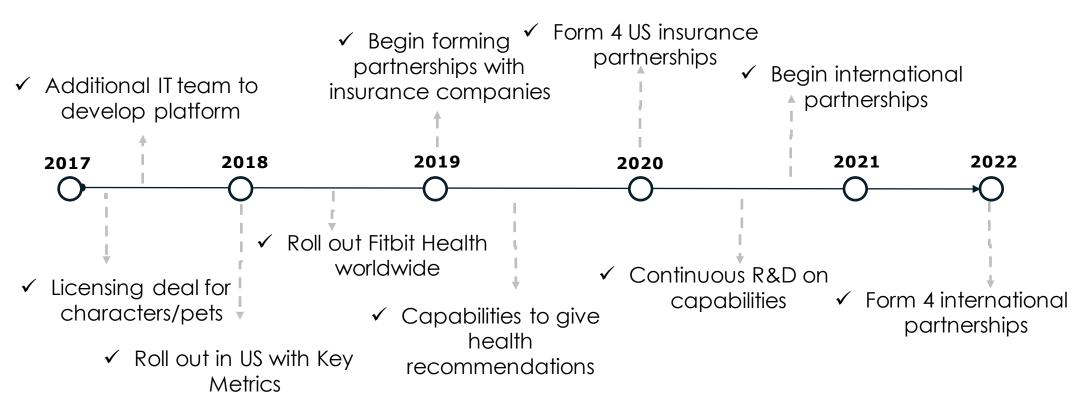






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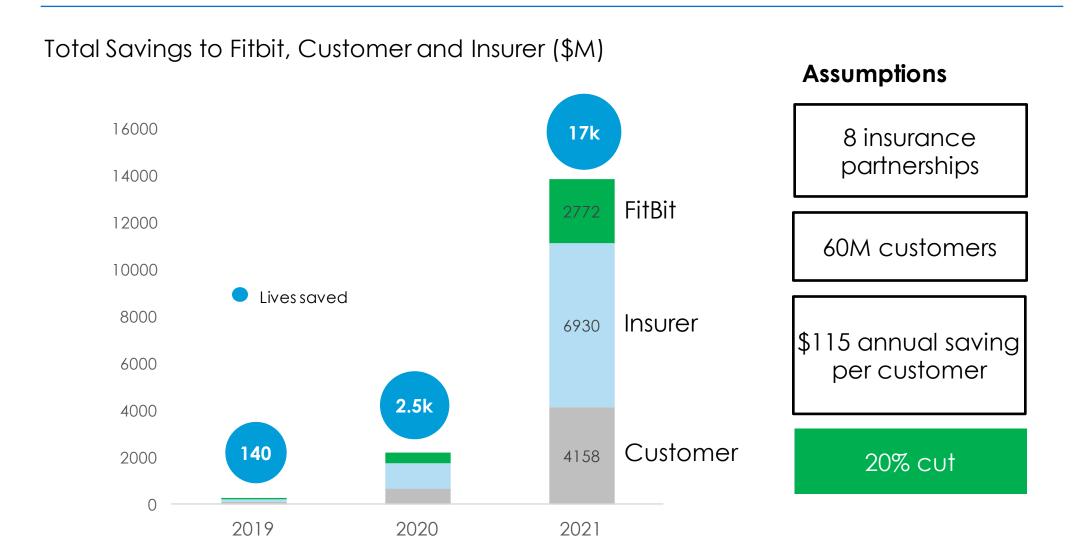
Your strategy will roll out in the next 5 years



ADDRESS SECURITY LONG TERM SHIFT IMPEM & FINANCE APPENDIX

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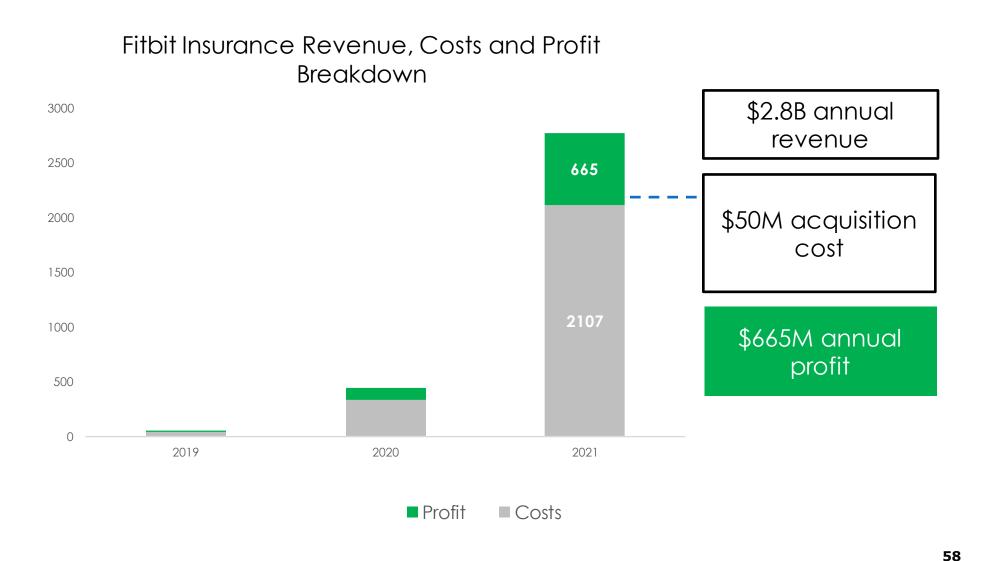
You will be saving 17,000 lives and \$14B in costs to insurers by 2022



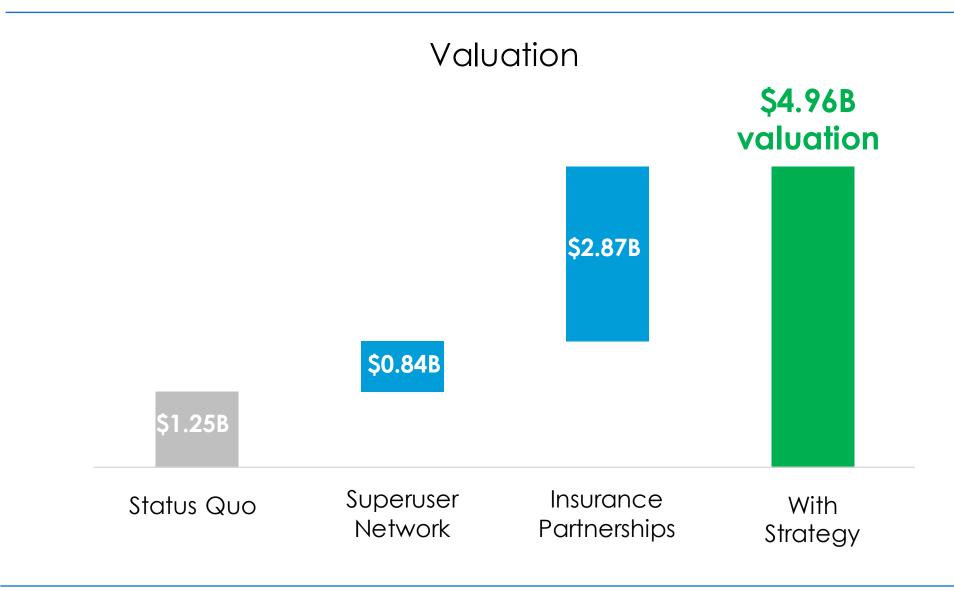
ADDRESS SECURITY LONG TERM SHIFT IMPEM & FINANCE APPENDIX

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Insurance partnerships will generate \$665M in annual profit by 2021



Overall, our strategy will increase valuation by \$3.7B



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How can Fitbit address privacy concerns in order to reach market cap of \$5B by 2021?

1

Address Security Concerns

CONSUMER PERCEPTIONS



2 Long Term Shift

SMART WATCHES

INDUSTRY PROFIT



SUPERUSER NETWORK

INSURANCE PARTNERSHIP

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- Implementation Superusers
- Implementation Insurance

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92. Cost of Privacy Certified

Super Users

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- 94. Push products to family
- 95. Revenue from Hardware
- 96. Revenue from Software
- 97. Costs by 2021
- 98. Profit
- 99. NPV

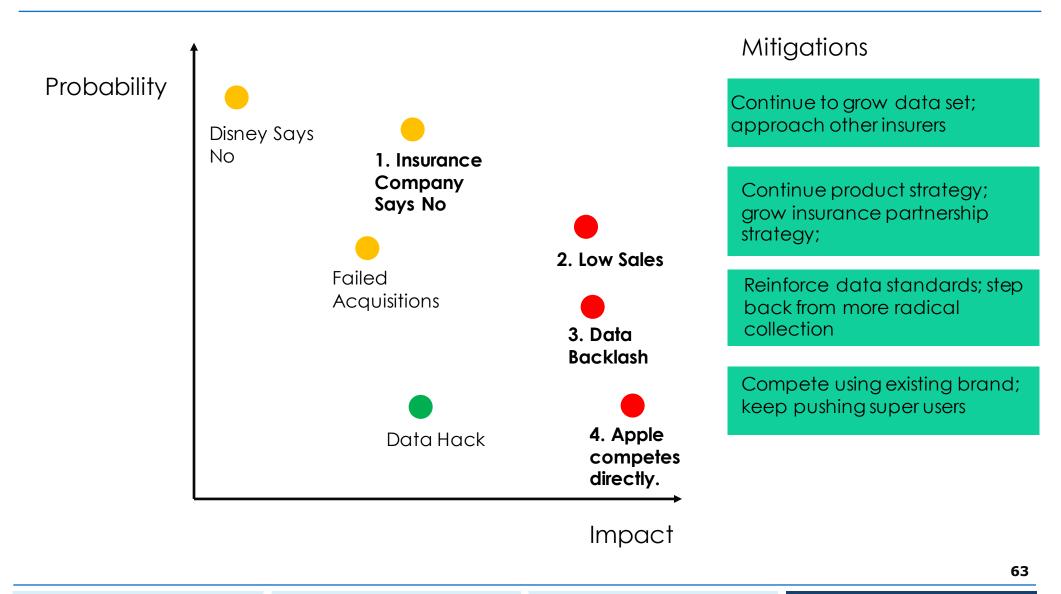
Insurance Partnership

- 100. Number of Insurers
- 101.Deaths Prevented & Savings

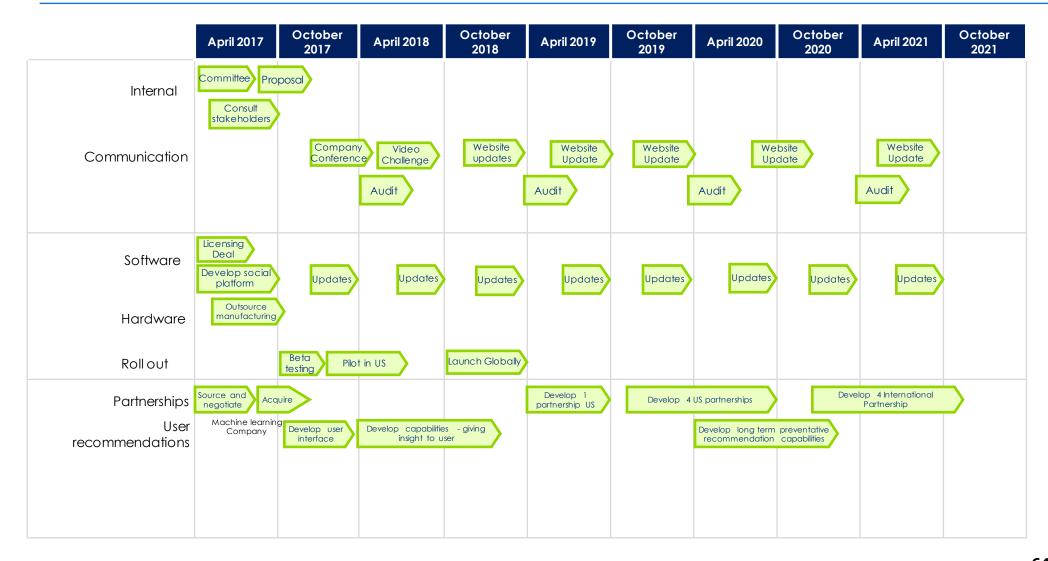
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- 102.Savings Split
- 103.Costs
- 104.NPV

Risk and Mitigations



High Level Plan



Privacy Certified Framework

KEY FOCUS

- ✓ Consent over data
- Transparency of how data is used
- ✓ Control over one's own data

KEY TERMS

- ✓ Fitbit recognises that all data collected is sensitive. It requires affirmative consent from it's customers to use their data.
- ✓ All data used and the purposes of use will be transparent and made available for Fitbit's customers.
- Customers can place limits on the level of data collection and the use of information.
 E.g. A customer may request that while movements can be tracked, locations may not be.
- ✓ Consumers have access to all data Fitbit collects from them. The data can be corrected incase of inaccuracy and can be deleted if requested by customers in a timey, pro consumer manner
- ✓ All data collected is to help us PROVIDE you with a better, and healthier future



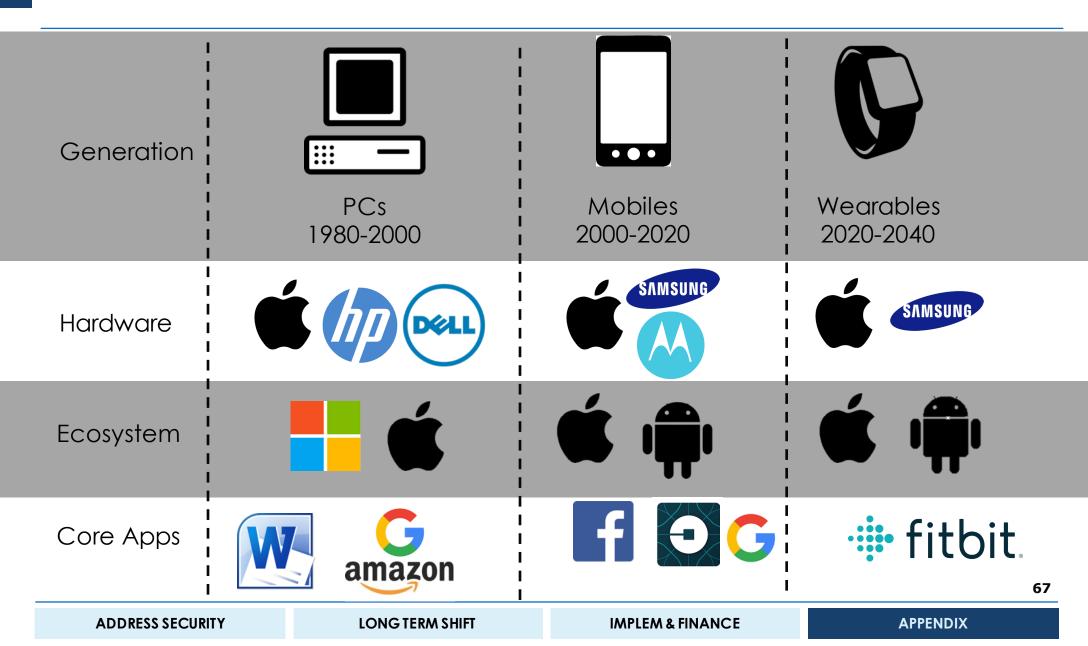
Business model for Fitbit Play



- ✓ Breakeven for hardware through reducing margins, and heartbeat tracker
- Freemium model the virtual pet app is free with in app downloads More characters, backgrounds, Double XP, but cannot buy miles
- ✓ Software updates weekly with new games, reward systems and new licensed characters

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Ecosystems



Potential Acquirers

For Hardware



For Network



For Data





Unlikely



Data Analytics Industry

KEY COMPETITORS







- ✓ Health analytics from large data sets
- ✓ Focuses on public healthcare/healthcare providers

OUR COMPETITIVE ADVANTAGE

- ✓ Large current network with superusers as key influencers of the household
- ✓ Live tracking and personalised recommendations
- ✓ Insurance buyers can actively lower their premium for insurance

Encryption



Wristband-end

Encrypting data immediately after it is stored

Requiring password or PIN protection to view historical data on wristband/app

All communication on Bluetooth, WiFi must be encrypted on both sides of the exchange

Server-end

All user data must be encrypted in the company servers to prevent hackers accessing individual data

Servers that contain the most sensitive data (eg GPS location) must have the most encryption

EU Data Regulations - Overview

easier access to your own data: individuals will have more information on how their data is processed and this information should be available in a clear and understandable way;

a right to data portability: it will be easier to transfer your personal data between service providers;

aclarified "right to be forgotten": when you no longer want your data to be processed, and provided that there are no legitimate grounds for retaining it, the data will be deleted;

the right to know when your data has been hacked: For example, companies and organisations must notify the national supervisory authority of serious data breaches as soon as possible so that users can take appropriate measures.

Source: European Commission

ANGE

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EU Data Regulations – Business Impacts

One continent, one law: The regulation will establish one single set of rules which will make it simpler and cheaper for companies to do business in the EU.

One-stop-shop: businesses will only have to deal with one single supervisory authority. This is estimated to save €2.3 billion per year.

European rules on European soil— companies based outside of Europe will have to apply the same rules when offering services in the EU.

Risk-based approach: the rules will avoid a burdensome one-size-fits-all obligation and rather tailor them to the respective risks.

Rules fit for innovation: the regulation will guarantee that data protection safeguards are built into products and services from the earliest stage of development (Data protection by design). Privacy-friendly techniques such as pseudonomysation will be encouraged, to reap the benefits of big data innovation while protecting privacy.

Penalties: up to 2% of revenues

Source: European Commission

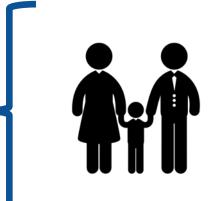
72

WIDTH

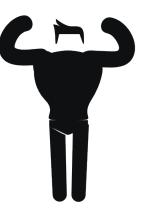
Demographic
 Trends

DEPTH

- Preventative Care
- Long Term Goals







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Future Measuring Capabilities

Skin temperature

Galvanic skin response

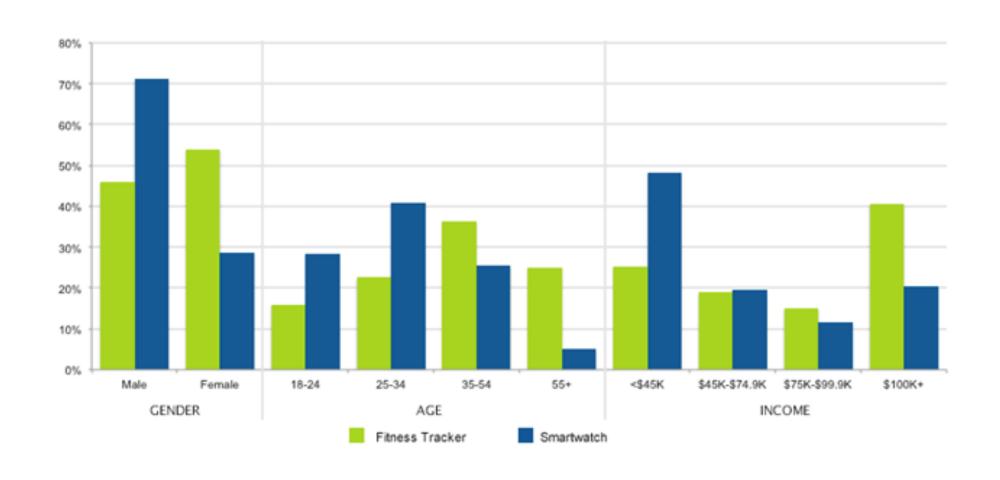
Blood pressure

Measure mood, anxiety, likelihood of certain mental illnesses

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Measure physiological issues more accurately, more data for the learning platform to work with

Current Customer – Fitness vs Smartwatch



Previous data scandals





SONY



Fitbit hacking scandal

Pokemon Go data use scandal Sony spyware: lawsuit of \$150 per person Spotify data use scandal: large consumer pushback

Volkswagen: 5% reduction in sales

BP: 4% reduction in sales

Previous data scandals

2012



SONY \$100 million in cost 5% short term sales reduction

2016



6% short term reduction in active userbase

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LONG TERM SHIFT IMPLEM & FINANCE ADDRESS SECURITY APPENDIX

Advertising for the new product offerings



- ✓ Advertised on the app + online
- ✓ Target on holidays
- Customise marketing to profile and demographic



- ✓ Purchase online and in-store
- ✓ Personalised packages
- ✓ Family deals/packs

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Additional factors to measure

Skin temperature

Galvanic skin response

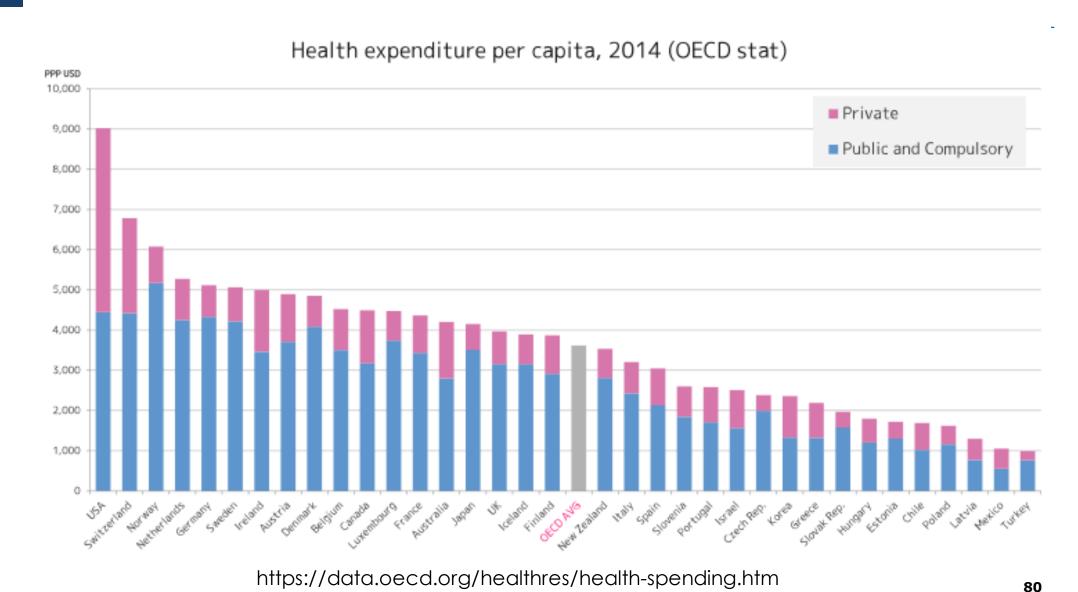
Blood pressure

Measure mood, anxiety, likelihood of certain mental illnesses

79

Measure physiological issues more accurately, more data for the learning platform to work with

Differences in healthcare markets



Opportunities in foreign markets

Asia

Consumers care about air pollution – potential for an air pollution meter with insights on impact on health

Europe

Alcohol consumption issue – can incorporate long-term health advice

Australasia

Issues around sun exposure, high skin cancer rates – opportunity for warnings around sun exposure

Fall in Asia Pacific Sales

Asia Pacific Wearable Sensors Market – Modor Intelligence

The Asia Pacific wearable sensors market is expected to increase to \$80.91 million by 2018 at a CAGR of 46.27% over the period 2014-2020.

Forbes

The US wearable Tech market is expected to increase to \$41 billion 2020

- ✓ Low cost competitor Xiaomi
- ✓ You must compete on software and partnerships
- Customers are sticky to the eco system they adopt

ADDRESS SECURITY LONG TERM SHIFT IMPLEM & FINANCE APPENDIX

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USA spending on healthcare

Total USA spending on healthcare: \$3.2 trillion

USA Population: 319 million

Per-person average spending: \$10k yearly

ADDRESS SECURITY LONG TERM SHIFT IMPLEM & FINANCE APPENDIX

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Heart Attacks

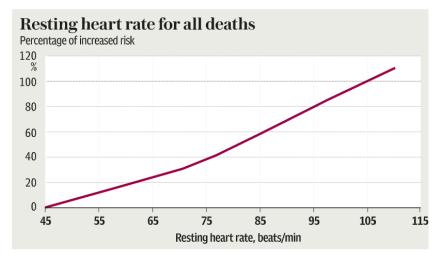
Average cost to insurers for 90 day heart attack treatment = \$40000

http://www.nber.org/digest/oct98/w6514.html

People who have a resting heart rate of 80 beats per minute (bpm) are 45 per cent more likely to die of heart attacks in the next 20 years compared to those with 45bpm.

For every 10 bpm over average, the chance of suffering a fatal heart attack or stroke rises eight per cent.

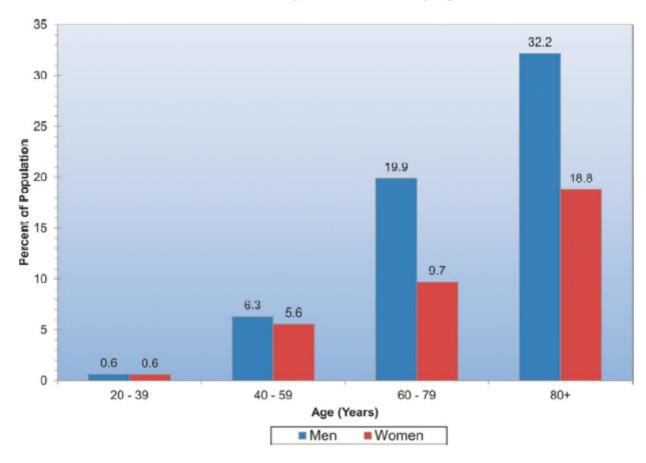
http://www.cmaj.ca/content/188/3/E53



http://www.cmaj.ca/content/188/3/E53

Prevalence of Heart Disease by Age and Sex

Prevalence of coronary heart disease by age and sex



National Health and Nutrition Examination Survey: 2009-2012.



Mozaffarian D et al. Circulation. 2015;131:e29-e322

Copyright @ American Heart Association, Inc. All rights reserved.

Data privacy is not a major determinant of purchasing decision

Source:

The Effect of Online Privacy Information on Purchasing Behaviour: An Experimental Study

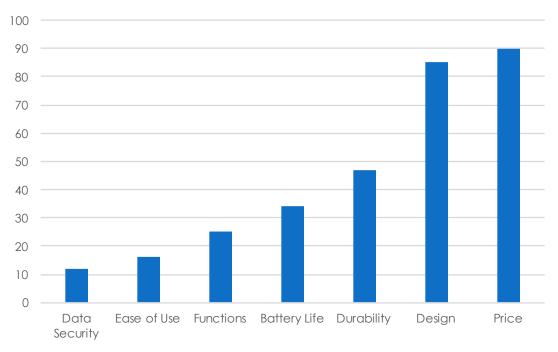
People readily accept trade-offs between privacy and monetary benefits (Hann et al., 2007) or personalization (Chellapa and Sin, 2005)

Both privacy policies and privacy seals do not seem to consistently impact consumer decision-making (Tsai and Egelman, 2014)

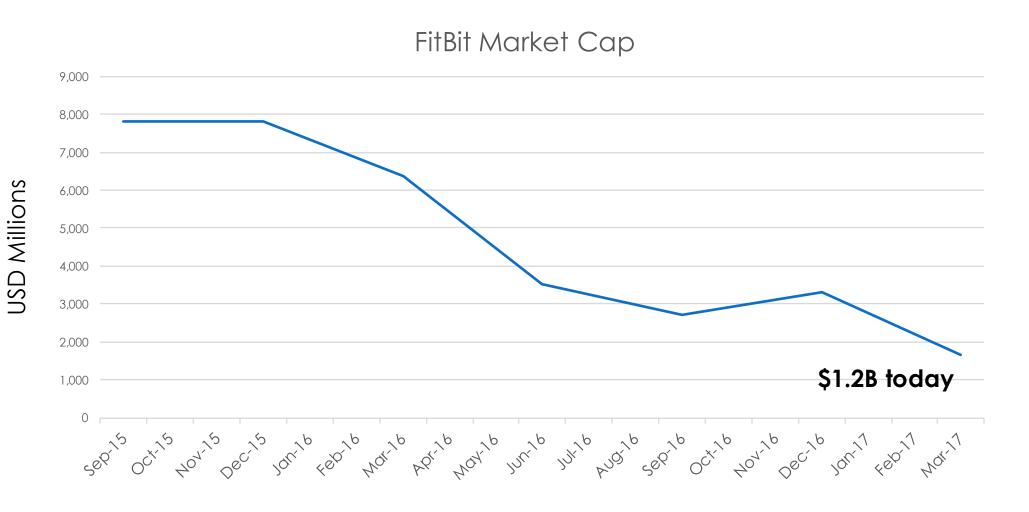
Accessed: https://www.heinz.cmu.edu/~acquisti/papers/acquisti-onlinepurchasing-privacy.pdf

Importance of Features

Placed Feature in Top 3 Most Important



Valuation – Market Cap



Source: Yahoo Finance

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Valuation - NPV

	2016	2017	2018	2019	2020	2021
Rev Line	\$2,169.00	\$2,494.35	\$2,868.50	\$3,298.78	\$3,793.59	\$4,362.63
Op Margin	5%	15%	12%	9%	4%	0%
EBITDA	\$(112.00)	\$374.15	\$344.22	\$296.89	\$151.74	\$-
Tax	\$39.20	\$(130.95)	\$(120.48)	\$(103.91)	\$(53.11)	\$-
CAPEX	\$-	\$-	\$-	\$-	\$-	\$-
FCF	\$(72.80)	\$243.20	\$223.74	\$192.98	\$98.63	\$-
PV	\$(72.80)	\$217.14	\$178.37	\$137.36	\$62.68	\$-
Terminal	\$717.38					
NPV	\$1,240.13					

Revenue Growth: 15%

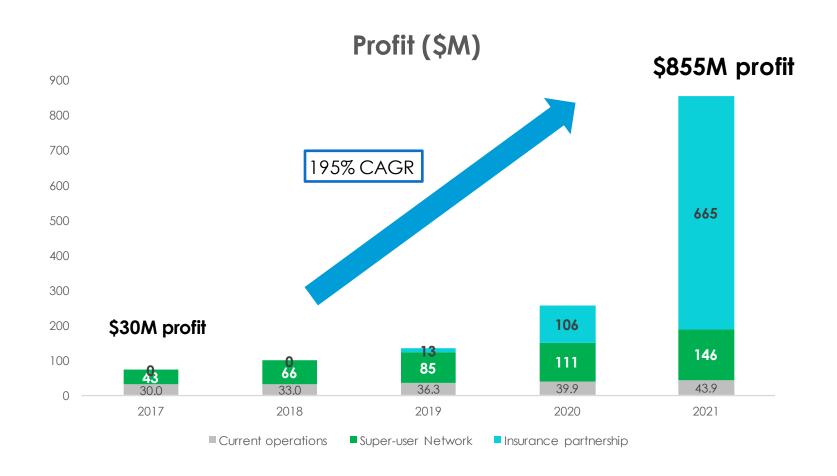
WACC: 12%

Terminal Growth: 3%

Tax Rate: 35%

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Profit from Strategy



ADDRESS SECURITY LONG TERM SHIFT IMPLEM & FINANCE APPENDIX

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Financing Options

Major costs:

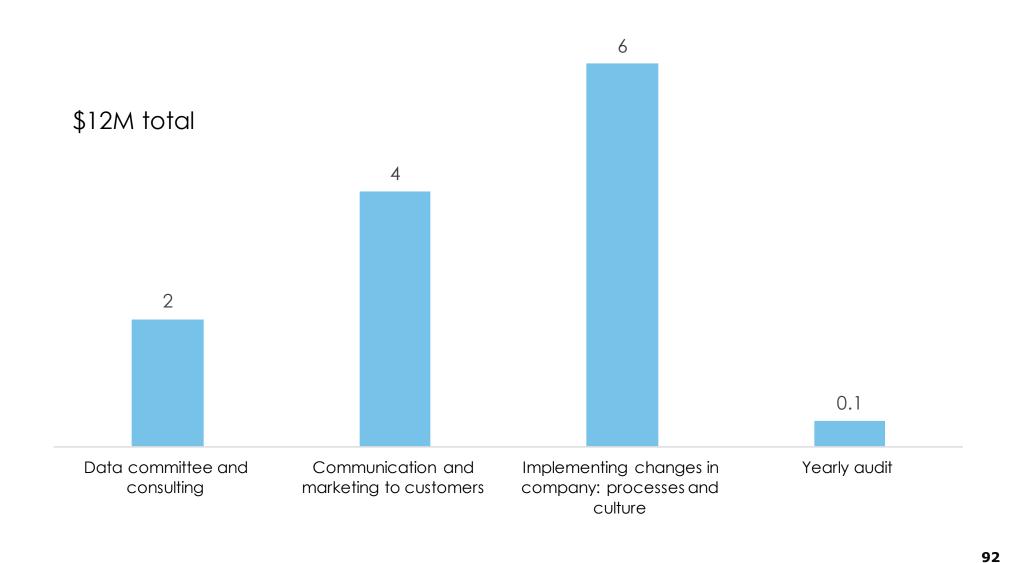
- Data Security Framework \$3M
- Acquisition of machine learning company \$50M
- Software update for family platforms \$10M
- Research and development
 \$10M

Financing Options:

- 700M in cash and cash equivalents
- Retained earnings
- Sell stock directly to prospective investor
- Borrow through bank loans or bond issues

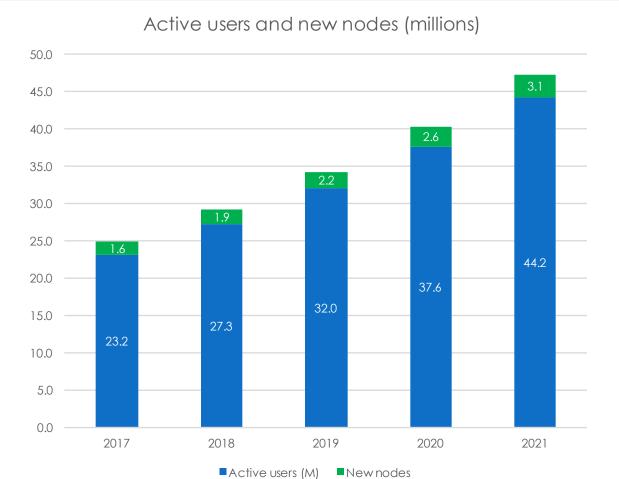
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Cost of Data Security Framework (\$M)



APPENDIX

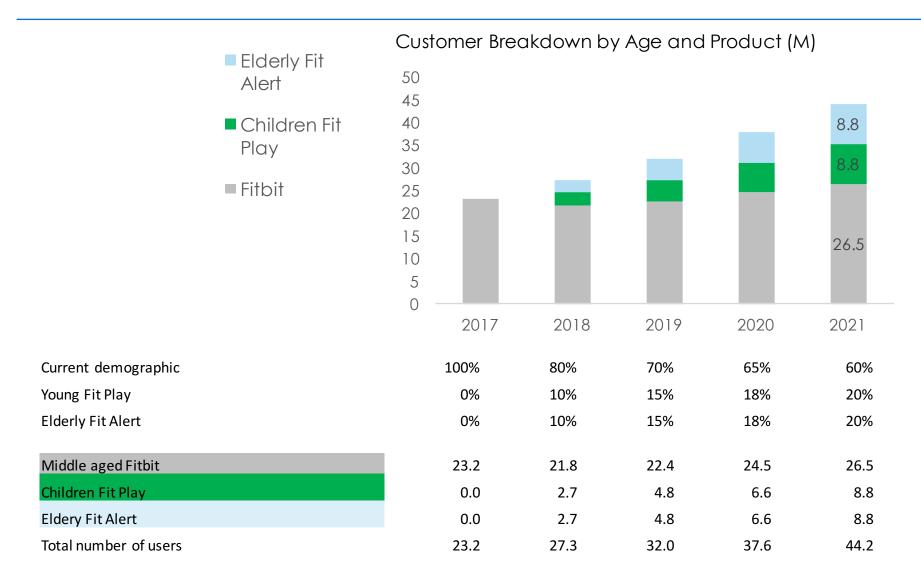
Using super-users as nodes to build customer base



Current number of active users	23.2
Average number of parents	2
Average number of children	1
Average number colleagues	
influenced	2
Total influences per customer	
Adoption rate	50%
New customers brought in per node	2.5
Percent of new customers will are	
nodes	7%

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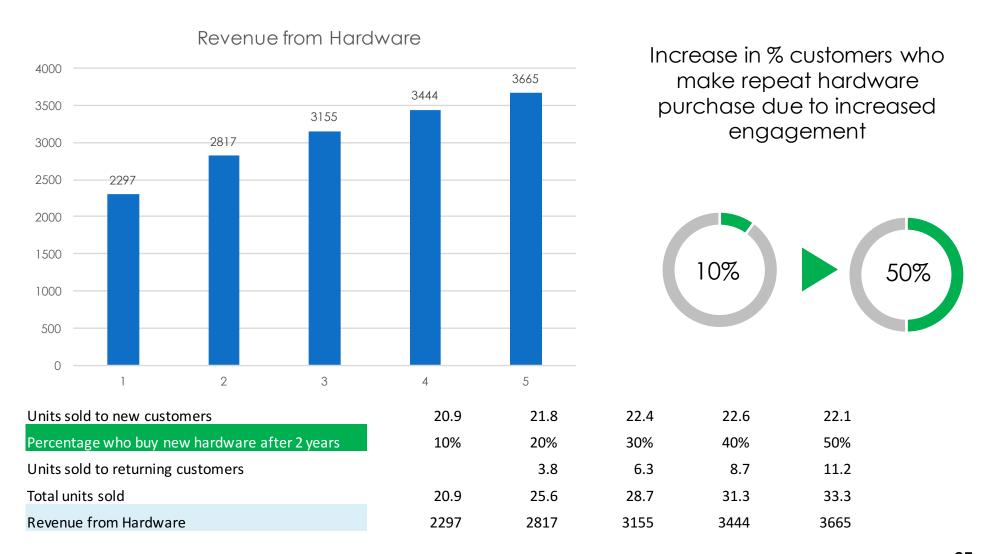
Use super-user to push products to family



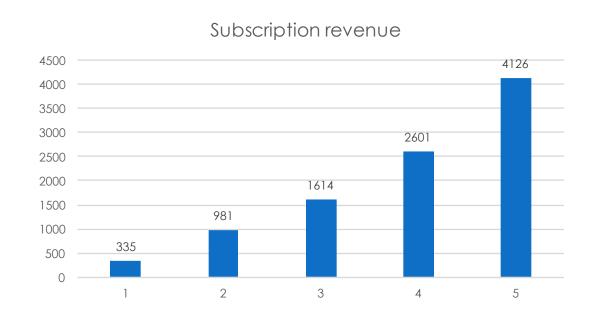
ADDRESS SECURITY LONG TERM SHIFT IMPLEM & FINANCE APPENDIX

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Super-user Strategy: Revenue from Hardware Sales



Super-user Strategy: Revenue from software subscription



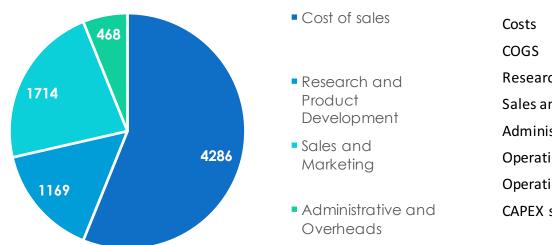
Increase in % customers on Fitbit Premium due to added value from software platform



Premium subscription cost	50.0	60.0	72.0	86.4	103.7
Increase in subscription due to upgrades	20%				
Percent on Fitbit Premium	29%	60%	70%	80%	90%
Users on Fitbit Premium (M)	6.7	16.4	22.4	30.1	39.8
Subscription revenue	335	981	1614	2601	4126

Super-user Strategy: Costs by 2021



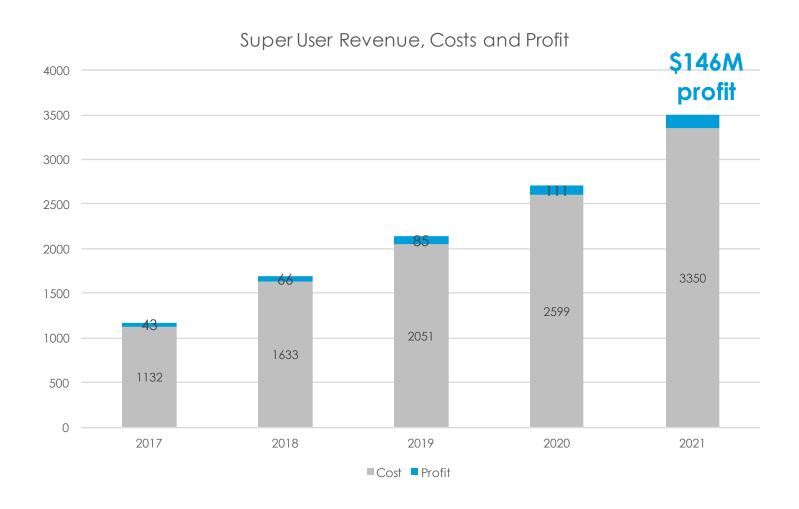


COSTS	
COGS	55% of revenue
Research and product development	15% of revenue
Sales and marketing	22% of revenue
Administrative	6% of revenue
Operating expenses total	43%
Operating margin	2%
CAPEX software update	10 million

Costs: \$7.6B

Revenue: \$7.8B Profit: \$146M

Super-user strategy: Profit



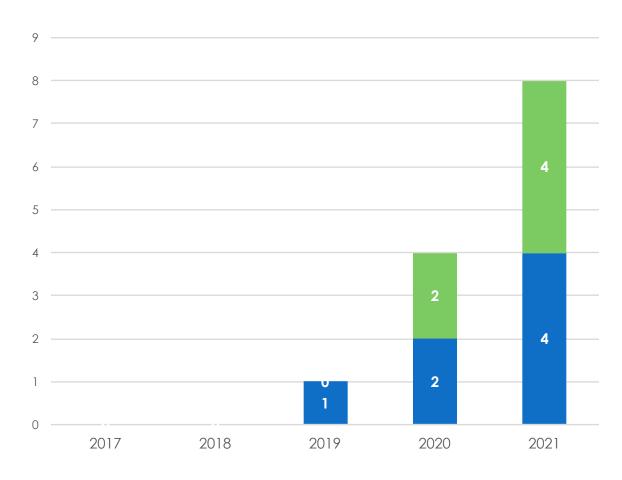
Super-user strategy NPV (\$M)

	1	2	3	4	5
Revenue	2632	3798	4770	6045	7792
Cost of Sales	1447	2089	2623	3325	4286
Operating expenses	1132	1633	2051	2599	3350
EBIT (cash flows from operations)	53	76	95	121	156
Software development	10	10	10	10	10
Free cash flow	43	66	85	111	146
Discount rate	12%				
Discount factor	0.893	0.797	0.712	0.636	0.567
PV of free cash flow	38.1	52.6	60.8	70.5	82.8
Terminal growth rate					3%
Terminal					947.0
Discount terminal					537.4
NPV	\$842				

Insurance Partnership: Number of Insurers



■ Number of insurers US



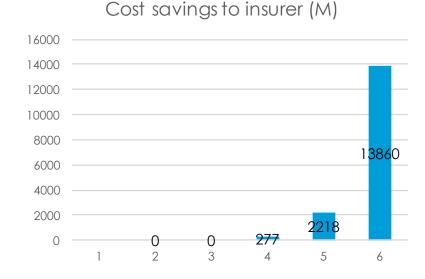
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Insurance Partnership: Deaths prevented and Cost savings to Insurer

Average customers per insurer (M)	30				
Potential Customers (M)	0	0	30	120	240
Uptake (M)	0	0	4%	8%	25%
Number of customers	0	0	1.2	9.6	60
Number of customers who will suffer from heart attack (M)	0.00	0.00	0.02	0.17	1.05
Preventable heart attacks among our customers	0	0	6930	55440	346500
Cost savings to insurer (M)	0	0	277	2218	13860

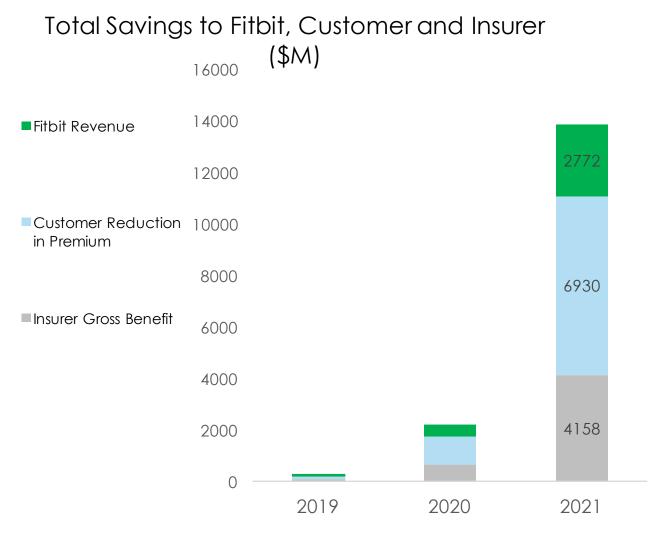
US healthcare industry (M) 3200000
US population 319
Spending per person per year 10031

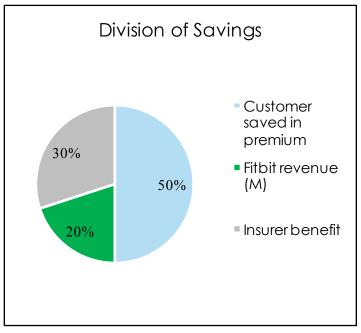
Cost saving to customer: \$115 per year



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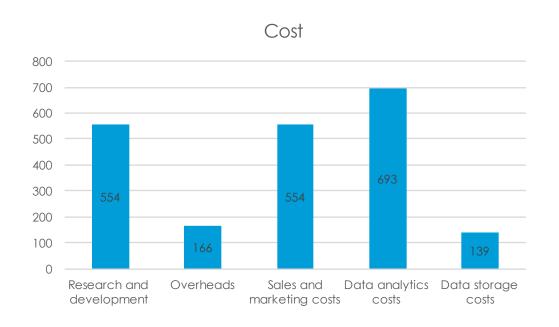
Insurance Partnership: How savings are divided between Fitbit, Customer and Insurer





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Insurance Partnership: Costs



Total costs	0	0	42	337	\$2107
Data storage costs	0	0	2.772	22.176	138.6
Data analytics costs	0	0	13.86	110.88	693
Sales and marketing costs	0	0	11	89	554
Overheads	0	0	3	27	166
Research and development	0	0	11	89	554
	2017	2018	2019	2020	2021

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Insurance Partnership Strategy NPV (\$M)

		1	2	3	4	5
Revenue (\$M)		0	0	55	444	2772
Research and development	554	0	0	11	89	554
Overheads	166	0	0	3	27	166
Sales and marketing costs	554	0	0	11	89	554
Data analytics costs	693	0	0	13.86	110.88	693
Data storage costs	139	0	0	2.772	22.176	138.6
Total costs		0	0	42	337	2107
Cash flow from operations		0	0	13	106	665
Acquisition		40				
Free cash flow		-40	0	13	106	665
Discount rate	12%					
Discount factor		0.893	0.797	0.712	0.636	0.567
PV of free cash flow		-35.7	0.0	9.5	67.6	377.5
Terminal growth rate	3%					
Terminal						4320.3
Discount terminal						2451.4
NPV	\$2870					

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