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## v Direction



**New Platform** 

New Market Direction



Realization of Vision 2016

New Manufacturing Process

New Core Competency



## v Method



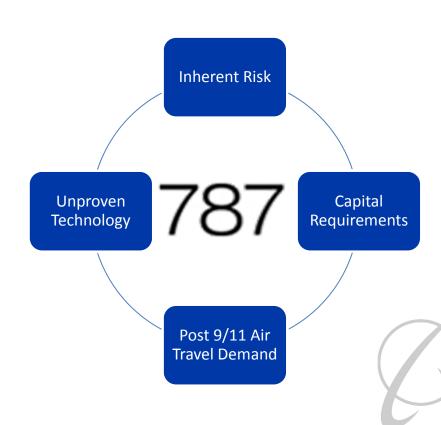


### Most appropriate action for situation...



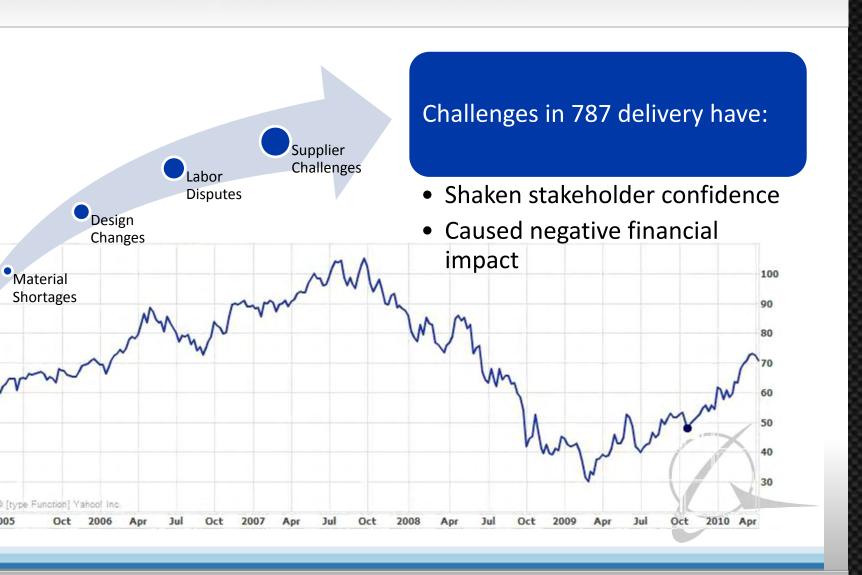






## v Challenges





### ommendations





# **Build Customer Confidence**

 Total Quality Management (TQM) across the supply chain



# Leverage 787 Experience

- Integrate proven composite and leading edge technologies from 787
- 737 modernization

### nda





**Building Customer Confidence** 

Leveraging the 787 Experience

**Financials** 

Timeline

Conclusion



# Building Customer Confidence



## ation



ing Confidence **Leveraging 787 Financials** Conclusion Material Design and Supplier Issues **Process Changes** shortages Traveled work Titanium changes **Timeliness Fasteners** production process Changes in Quality Manufacturing **Processes** Communication

ing Confidence

**Leveraging 787** 

**Financials** 

Timeline

Conclusion



Timely delivery of future 787 without delay or quality issues



- 1) Restore customer confidence
- 2) Dissuade cancellations
  - 3) Attract latent orders

## ply Chain Options



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Conclusion

atus Quo

Continue current system

#### **Eliminate Suppliers**

 Design & Manufacture in-house

### ertically Integrate

Acquire all Suppliers

#### **Change Suppliers**

 Eliminate and replace problem suppliers



### dditional Financial centives

Rewards or Fines

### **Comprehensive Supplier Management System**

Ensuring quality
 management processes at
 each level of production



## ply Chain Options



ng Confidence

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Financials

Timelin

Conclusion

ption	Timeliness	Quality	Communication
tatus Quo	+/-	+/-	+/-
liminate Suppliers	+	+/-	+
ertically Integrate	+	+	+
hange Suppliers	+/-	+/-	+/-
dditional Financial ncentives	+	+	+/-
omprehensive upplier 1anagement System	+	+	++

### on 2016



ng Confidence

**Leveraging 787** 

**Financials** 

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Conclusion

#### "People working together as a global enterprise for aerospace leadership"

#### **Strategies**

Healthy Core
Businesses
Leverage strengths
nto new products
and services
Open new frontiers

#### **Core Competencies**

- Detailed customer knowledge and focus
- Large-scale systems integration
- Lean enterprise

#### Values

- Leadership
- Integrity
- Quality
- Customer satisfaction
- People working together
- Diversity and involvement
- Enhancing shareholder value

## on 2016 Alignment



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Γimeline

Conclusion

Vertical Integration

- Compromises lean enterprise
- Inhibits ability to open new frontiers
- Inhibits large scale systems integration
- Rank: 3

Additional Financial ncentives (+/-)

- Compromise long term supplier relationships
- May compromise quality
- Rank: 2

omprehensive Supplier Management System

- Potential complete alignment with Vision 2016
- Rank: 1



## cessful Supply Chain Mgmt



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Conclusion



### **Agility**

• Responding quickly to changes in supply or demand



### Adaptability

• Evolving to changing markets



### Alignment

• Align the interests of all participating firms in the supply chain

## ply Chain Option Analysis



Conclusion

ng Confidence Leveraging 787 Financials Timeline



### rt Term Recommendations



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**Financials** 

**Timeline** 

Conclusion



Implement a system to ensure quality management at every level of production



Timely delivery of future 787 without delay or quality issues



- 1) Restore customer confidence
  - 2) Dissuade cancellations
    - 3) Attract latent orders

### I Quality Management in SCM



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**Financials** 

**Timeline** 

Conclusion

### TQM is enabled across entire supply chain

- Allows Boeing and suppliers to identify areas of improvement in processes
- Creates consistent documentation and communication "language"
  - Enables compliance
- Enables smooth and universal implementation of future design changes



## cess for Implementation



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Leveraging 787

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Conclusion

Requirements and quality standards are negotiated Common process information is shared and standardized across all suppliers

 Boeing Production System "Best Practices" Common data management systems are consolidated for information sharing

- Design (Dassault systems)
- Work instructions
- Quality documentation



### erall Benefits of TQM



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**Timeline** 

Conclusion

### Boeing

- Improved alignment & quality assurance
- Easier implementation of design changes
- Less waste, lower costs

### Suppliers

- Truly positioned as "Partner"
- Clear product requirements
- Improved access to information





# Leveraging the 787 Experience



### king Ahead to 2026



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Timeline

Conclusion

### Boeing

- 16 years of experience
- Expertise in composite technology
- Established network of strategic suppliers
- Aging 777 & 737 legacy (aluminum) lines

### Market

- New green technologies
- Growing demand for single aisle aircraft (113% 2008-2028)
- Airbus = main competitor due to increased barriers to entry

## on 2016 $\rightarrow$ 2026



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Conclusion

### Aligning our Vision for the Future



## Strategies



### **Core Competencies**



Values



### on 2016 $\rightarrow$ 2026



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Timeline

Conclusion

### **Strategies**

- Healthy Core Businesses
- Leverage strengths into new products and services
- Open new frontiers

### **Core Competencies**

- Detailed customer knowledge and focus
- Large-scale systems integration
- Lean supply chain

Push out 787 technologies

Leverage composite products & production

Adoption & implementation of green tech. & innovation

### Long-Term Goal



ing Confidence

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**Financials** 

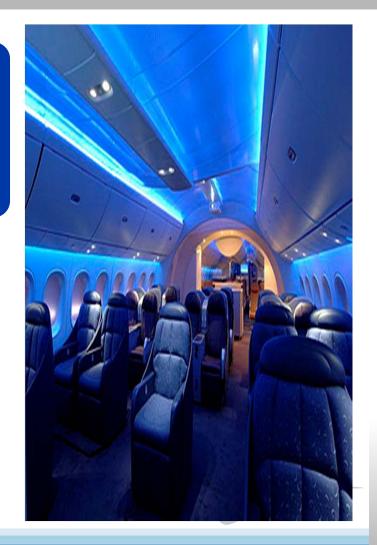
Timeline

Conclusion

- 1) Build Upon our Experiences
- 2) Become a Leader in Innovation and Technology



Maintain Superior Market Position



## g Term Options



**Leveraging 787 Financials** ing Confidence Conclusion **New Composite** Non-Composite Single Aisle Single Aisle Aircraft (737 Legacy modernization) Status Quo Non-Composite **New Composite Twin Aisle** Twin Aisle Legacy Aircraft

### eria



ing Confidence

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**Financials** 

Timeline

Conclusion

**Market Demand** 

Leveraging of Composite Tech.

Favorable Environmental Impact

**Utilizing Strategic Partners** 

Best Response to Competitive Threats



## **Composite Option Matrix**

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Option	Market Demand	Leveraging of composite technology	Best Response to comp. threats	Favorable Environme ntal Impact	Utilizing Strategic Partners	Ranked Total
single aisle ft composite	1	1	1	1	1	5
v twin aisle ft composite	3	1	3	1	1	9
e aisle legacy -composite)	2	2	2	3	5	14
aisle legacy composite)	4	2	4	3	5	18
atus Quo	5	3	5	2	3	18

## **Composite Option Matrix**

**Leveraging 787** 

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atus Quo

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Conclusion

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Option	Market Demand	Leveraging of composite technology	Best Response to comp. threats	Favorable Environme ntal Impact	Utilizing Strategic Partners	Ranked Total
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v twin aisle ft composite	3	1	3	1	1	9
e aisle legacy -composite)	2	2	2	3	5	14
aisle legacy composite)	4	2	4	3	5	18
	5	3	5	2	3	18

**Financials** 

### ommendations



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Modernization of the 737 Line (Single Aisle, Composite Aircraft)

Satisfy Growing Demand for Single Aisle Aircraft

Push our 787 Composite Technology

Leverage our Green/Fuel Efficiency Models

### at is the modernized 737?



ing Confidence

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**Timeline** 

Conclusion

### Culmination of Boeing's Prior Experience

- Proven 787 composite technology
- Proven manufacturing processes
- Superior supply chain support

Direct answer to increasing demand

Response to changing customer needs

Implementation of developed clean technologies





### **Modernization Benefits**



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Conclusion



"Right-Sized" capacity

Increased lifespan

Decreased maintenance costs

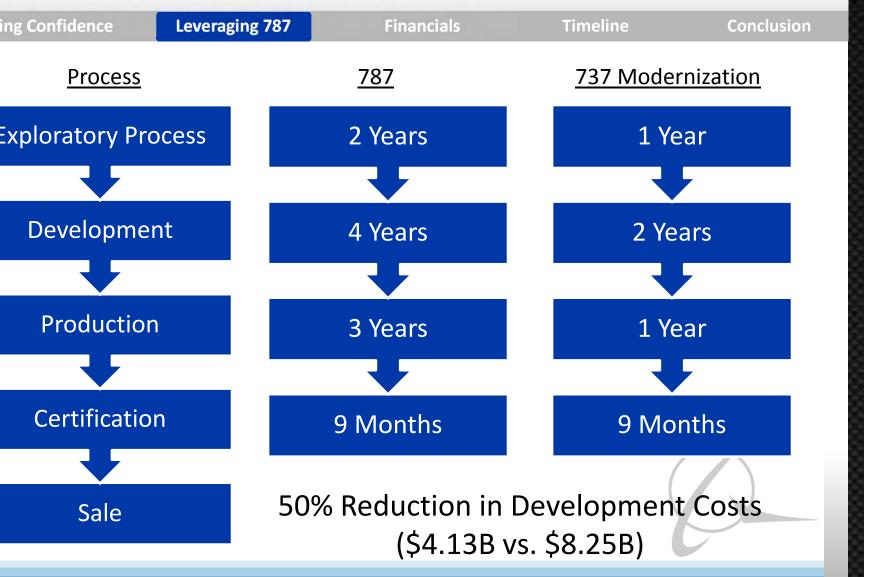
Decreased fuel costs

Familiar layout



## lying Lessons Learned







# Financial Implications



## ding Customer Confidence



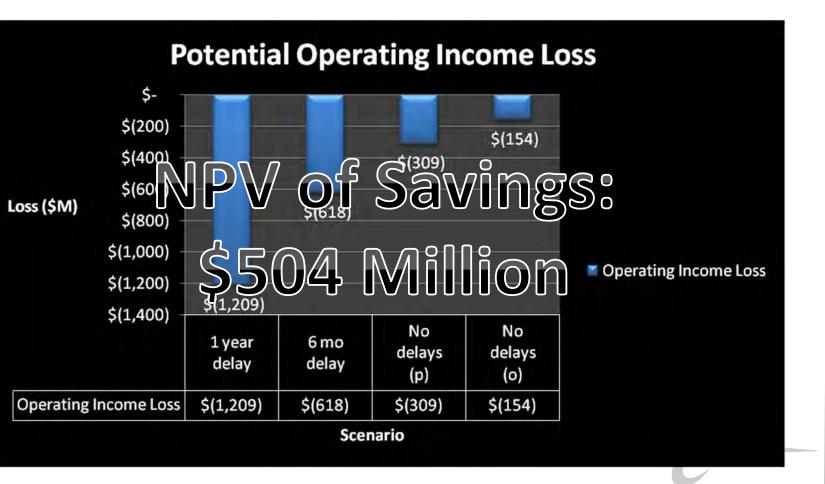
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Conclusion



### Modernization

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**Financials** 

Timeline

Conclusion

# Deliver of 7:37ive ocernization of Rate

\$4 Billion

\$504 Million

• 120/year by 2024





# Timeline



#### M/SCM Timeline DREAM LINER ng Confidence **Leveraging 787 Financials Timeline** Conclusion 010 2012 2014 2011 2013 2015 gin offering olier system ubsidies ssemble gineering **Evaluate** ison team TMQ/SCM **Processes** loy supplier ndards task force nplement olier systems ning teams

### **Modernization Timeline**

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015

2016

2017

2018

2019

2020

kplore stomers Is for 737

Develop 737 model and production capabilities

Begin production phase

Obtain flight certification

Delivery

## clusion



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**New Platform** 

New Market Direction



Realization of Vision 2016

New Manufacturing Process

New Core Competency





Thank You

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### DREAM LINER

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Title Slide

**New Direction** 

New Method

**New Challenges** 

Recommendations

Agenda

**Building Customer Confidence** 

Situation

**Travelled Work Implications** 

Our Goal

**Supply Chain Options** 

Supply Chain Options pt. 2

Vision 2016

Vision 2016 alignment

**Supply Chain Option Analysis** 

Supply Chain Option Analysis Pt. 2

**Short Term Recommendations** 

**Process for Implementation** 

An Example of Boeing TQM

Overall Benefits of TQM

-Leveraging the 787 Experience

-Looking ahead to 2026

-Vision 2016-2026

-Vision 2016-2026 cont.

-Our Long Term Goal

-Long Term Options

-Criteria

-737 Composite Option Matrix

-737 Composite Option Matrix Pt. 2

-Recommendations

-What is the modernized 737?

-737 Modernization Benefits

-Apply Lessons Learned

-Financial Implications

-Building Customer Confidence

-737 Modernization

-Timeline

-TQM/SCM Timeline

-737 Modernization Timeline

-Conclusion

#### **Appendix**

-Cost of Capital

-787 Potential Revenue Loss

-787 Potential Op. Income Loss

-787 Delay Scenarios

-787 Price and Margin Data

-787 TQM/SCM Cost Information

-TQM/SCM NPV

-Modernized 737 NPV

-737 Development and Sales

-Strategic Objectives



# t of Capital



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#### **Cost of Equity Capital**

Inputs:

Risk Free Rate: 3.87% 10-Year US T-Bond Rate

Beta: 1.28 Google Finance

Return on Market 10.92% 15yr Annualized return of S&P 500

K(e): 13%

#### **Weighted Average Cost of Capital (WACC)**

Inputs:

Total Debt: \$ 12.924 (B) As of YE2009 Total Equity: \$ 2.225 (B) As of YE2009

Cost of Debt: 5.86%

Cost of Equity: 12.89% See above

Tax Rate: 35.00% 2009 US Federal Tax Rate

K: 5.14%

### Potential Revenue Loss





## Potential Op. Income Loss





# **Delay Scenarios**

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Scenario	1 year delay		6 r	no delay	No delays (p)		No	delays (o)			
Cancelled Orders		180		180 92		46		46		23	
Revenue Loss	\$	(28,800)	\$	(14,720)	\$	(7,360)	\$	(3,680)			
perating Income Loss	\$	(1,209)	\$	(618)	\$	(309)	\$	(154)			

Potential TQM Savings \$

\$ 977 \$ 386 \$ (232)

Average Savings \$

681

Orders and deliveries by year

	2004	2005	2006	2007	2008	2009	2010	Total		
orders	56	235	157	369	93	-59	15	866		
iveries	-	-	-	-	-	-	-	-		



# Price & Margin Data

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2008	
Sales	481
nmercial Aircraft Revenue	\$ 28,263
nings from Operations (EBIT)	\$ 1,186
Operating Margin	4.20%

787 Sale Price \$ 160 787 Unit Operating Margin \$ 6.71

 celled Orders to Date
 92

 : Revenue (\$)
 \$ 14,720

 : EBIT
 \$ 617.70



# TQM/SCM Cost Information DREADLINER

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Human Resou	rces	<u>Units</u>	<u>(</u>	Cost/Unit	<b>Total Cost</b>	
	Supplier standards task force	30	\$	70,000	2,100,0	00
	Engineering liason team	12	\$	110,000	1,320,0	00
	Supplier systems training team	120	\$	60,000	7,200,0	00
		Tota	ıl Rec	urring Cost	10,620,0	00
ystems Integ	ration					
	Supplier systems subsidies	90	\$	1,000,000	\$ 90,000,0	00
				Total Cost	\$ 90,000,0	00
1						

#### **Assumptions**

25% of supplier base will require systems implementation subsidies

# M/SCM NPV



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#### **Net Present Value**

(Million USD)

	2010	2011	2012	2013		2014	2	2015	
Year	0	1	2	3		4		5	
Order Cancellation Savings	\$ -	\$ 681.48	\$ 204.44	\$ 61.33	\$	18.40	\$	5.52	a
CM Implementation Costs	\$ 100.62	\$ 10.62	\$ 7.97	\$ 5.97	\$	4.48	\$	3.36	b
Δ EBIT	\$ (100.62)	\$ 670.86	\$ 196.48	\$ 55.36	\$	13.92	\$	2.16	l
Δ Taxes	\$ (35.22)	\$ 234.80	\$ 68.77	\$ 19.38	\$	4.87	\$	0.76	
Δ Net Income	\$ (65.40)	\$ 436.06	\$ 127.71	\$ 35.98	\$	9.05	\$	1.40	l
Δ Capital Expenditures	\$ -	\$ -	\$ -	\$ -	\$	-	\$	-	l
Δ Working Capital	\$ -	\$ -	\$ -	\$ -	\$	-	\$	-	l
Net Cash Flow	\$ (65.40)	\$ 436.06	\$ 127.71	\$ 35.98	\$	9.05	\$	1.40	l
Cost of Capital	5.14%	5.14%	5.14%	5.14%		5.14%		5.14%	
Discount Rate	N/A	95.11%	90.46%	86.03%		81.82%	-	77.82%	
PV of CF	\$ (65.40)	\$ 414.73	\$ 115.52	\$ 30.96	\$	7.40	\$	1.09	ĺ

NPV:

504.30

Footnotes:

a Assuming 70% annual customer confidence growth

b See implementation cost schedule

## dernized 737 NPV



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#### **Net Present Value**

(Million USD)

	2015	2016	2017		2018	2019		:	2020
Year	5	6	7		8	9			10
Jernized 737 Sales Revenue	\$ -	\$ -	\$ -	\$	-	\$	-	\$9	960.00
COGS	\$ -	\$ -	\$ -	\$	-	\$	-	\$8	345.76
Gross Margin	\$ -	\$ -	\$ -	\$	-	\$	-	\$1	L14.24
R&D Expenses	\$ 300	\$ 700	\$ 950	\$	1,200	\$	980	\$	50.00
Δ EBIT	\$ (300.00)	\$ (700.00)	\$ (950.00)	\$(	1,200.00)	\$	(980.00)	\$	64.24
Δ Taxes	\$ (105.00)	\$ (245.00)	\$ (332.50)	\$	(420.00)	\$	(343.00)	\$	22.48
Δ Net Income	\$ (195.00)	\$ (455.00)	\$ (617.50)	\$	(780.00)	\$	(637.00)	\$	41.76
Net Cash Flow	\$ (195)	\$ (455)	\$ (618)	\$	(780)	\$	(637)	\$	42
Cost of Capital	5.14%	5.14%	5.14%		5.14%		5.14%		5.14%
Discount Factor	0.78	0.74	0.70		0.67		0.64		0.61
PV of CF	\$ (152)	\$ (337)	\$ (435)	\$	(522)	\$	(406)	\$	25

NPV:

Budget Overrun Factor

0.00% (54.5% Overbudget limit)

Break Even (years)

Revenue Delays

0 Years

(8 year limit)

4.68

1,012.72

# Development & Sales

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	2015	2016	201	L7		2018	2019	
Explora	tory Process	Deve	opment		Pro	duction	Certification	ı
	*							
evelopment Costs	\$ 300	\$ 700	\$	950	\$	1,200	\$	980

_	2	.020		2021	2022	,	2023	2024	2025
					Unit	Sale	S		
_		12		35	65		95	120	120
	\$	960	\$	2,800	\$ 5,200	\$	7,600	\$ 9,600	\$ 9,600
	Reve	enues (	@ \$8	30M)					

## tegic Objectives



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#### Growth

Continuously improve customer satisfaction and preference for Boeing

nvest in market leading products, services, and solutions

Become a trusted lifetime service provider and advance into adjacencies

Grow customer base and market share over time

Sustain a compelling value premium
Enhance global influence through
global presence

Capitalize synergies across the enterprise

#### **Productivity**

- Be a recognized leader in the environment
- Skilled and motivated team
- Implement Boeing Production System
- Achieve continuous quality and productivity improvement through lean
- Develop and enhance relationships (suppliers, employees and communities)
- Ensure that technology, processes, and tools are off the critical path
- Efficiently produce through cycles

Source: Presentation by Scott Carson (May 21, 2009)

## ter's Five Forces



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#### Threat of New Entrants: Low

etremely high arriers to entry ue to fierce ampetition asts of acquiring stribution annels apital quirement

### Threat of Substitute Products: Low

- Since each part of plane is highly specified, proprietary information reduces threat of substitutes
- Supplier contracts

### Buyer Power: Medium

- More buyers than sellers
- Though there is one main competitor from whom customers can buy planes from, contracts are often arranged
- Differentiation between a Boeing aircraft and an Airbus aircraft is high

### Supplier Power: Medium

- Suppliers are given autonomy to design its specific parts
- There are substitutes available for suppliers though

### Rivalry Between Existing Firms: High

- Though there is only one main competitor, the competition is fierce
- Products are made to "counteract" the moves of other company
- Industry growth rate is slow as a whole but innovation can put a company ahead
- Governmental subsidies help foster this rivalry

# Energy Project



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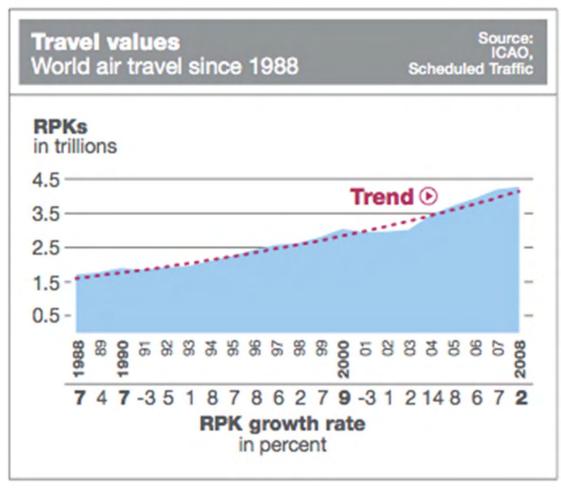
### Abu Dhabi (This needs to be clarified)

- Ethiad Airways
- Honeywell
- Madsar Institute



## Growth '88-'08







#### Manie Dei Vice and Dize



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### Airplanes in service 2008 and 2028

Size	2008	2028
Large	870	1,070
Twin aisle	3,510	8,080
Single aisle	11,360	24,230
Regiona	al 3,060	2,220
Total	18,800	35,600

### Demand by size 2009 to 2028

Size	New airplanes	Value (\$B)
Large	740	220
Twin aisle	6,700	1,510
Single aisle	19,460	1,420
Regional jets	2,100	70
Total	29,000	3,220

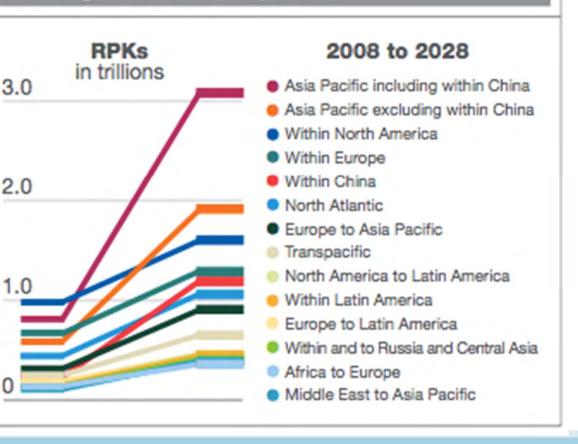


# nand by Region



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# Demand diversity Passenger traffic development





# fic Growth by Region

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# Demand diversity Annual traffic growth





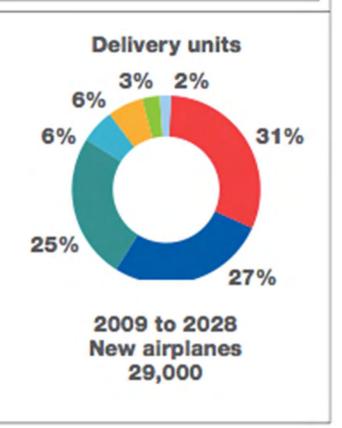
# veries by Region

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# New airplanes Deliveries by region

Region air	New planes
Asia Pacific	8,960
North Americ	a 7,690
<ul><li>Europe</li></ul>	7,330
Middle East	1,710
Latin America	1,640
Russia and Central Asia	1,050
Africa	620
Total	29,000





# Traffic Growth Rates

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# Travel values Airline traffic growth rates

#### 2008 to 2028

	Africa	Latin America	Middle East	Europe	North America	Asia Pacific
Asia Pacific	9.2%	9.1%	6.3%	5.5%	4.9%	6.9%
North America	7.4%	4.7%	6.9%	4.6%	2.5%	
Europe	5.4%	4.3%	5.5%	3.4%		
Middle East	6.1%	-	6.2%			
Latin America	5.5%	6.4%				
Africa	6.4%					



### OT Analysis: Boeing Company



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### **Strengths:**

- Supply chain
- •Innovation/ability to adapt to shifts in market demand
- •Corporate culture
- Strong engineering

### Weaknesses:

- •Bureaucratic processes due to size of company
- Economic fluctuation can sometimes dictate performance from quarter to quarter

### **Opportunities:**

- •Transitioning from manufacturing to innovation
- •Expanding niches in the commercial industry
- •Become a market leader in innovation
- Green technology

### **Threats:**

- Competitive market
- •Economic weakness
- •Global supply chain does not perform efficiently

# OT Analysis: 787



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### **Strengths:**

- Innovative
- Aligns with airlines goals
- •Green Product
- •Well received upon announcement
- High Reward Product

### Weaknesses:

- •New, expensive materials required
- •High Risk Product

### **Opportunities:**

- •New market expansion
- Green Opportunity
- Foundation for a new generation within Boeing
- •Create a new name for Boeing as an Innovator

### **Threats:**

- •Airbus A350
- Missing the market direction, (hub and spoke, rather than point to point)
- Terrorist Events
- Economic Weakness
- Delayed Production

## le Aisle & Large Aircraft Growth DREADLINER

												Russia	
	Asia						North		Middle	Latin		&Centra	
	Pacific	China	Oceania	NE Asia	SE Asia	SW Asia	America	Europe	East	America	Africa	l Asia	World
i 2000													
in 2008													
	400	80	40	130	130	20	140	190	70	10	20	40	870
-:-!-	2 220	1 010	270	250	400	240	2.700	2.070	270	000	440	620	11 200
aisle	2,330	1,010	270	250	490	310	3,780	2,970	370	880	410	620	11,360
in 2028													
		400	4.0	440	222	4.0	400		450	40	20	40	4 070
	500	120	40	110	220	10	120	230	150	10	20	40	1,070
aisle	7,230	3,300	580	610	1,450	1,290	6,980	5,620	750	1,900	720	1,030	24,230
	,				,	,				,		,	
Aisle Growth													
5. 5. 5. 6. 6. 6. 6. 6. 6. 6. 6. 6. 6. 6. 6. 6.	210%	227%	115%	144%	196%	316%	85%	89%	103%	116%	76%	66%	113%
	210/0		113/0	1 1 1/0	13070	31070	0370	0370	100/0	110/0	, 370	0070	113/0
<b>Growth Rates</b>	25%	50%	0%	-15%	69%	-50%	-14%	21%	114%	0%	0%	0%	23%

# ply Chain Options Analysis

### DREAM LINER

n	Timeliness	Quality	Communication
s Quo	Uncertainty in supplier	Uncertainty in quality	Miscommunications with
	delivery might remain	might remain	suppliers may continue
nate Suppliers	Complete control over timeliness	Complete quality control	Elimination of miscommunication
cally Integrate	Potential control over timeliness	Potential control of quality	Elimination of excess miscommunication
ge Suppliers	Best: Uncertainty remains Worst: additional uncertainty introduced	Best: Uncertainty remains Worst: additional uncertainty introduced	Best: Uncertainty remains Worst: additional uncertainty introduced
ional Financial tives	Potential timeliness improvement	Potential quality improvement	Marginal communication improvement
prehensive Supplier agement System	Timeliness improvement	Quality improvement	High potential communication improvement

### cess for Implementation



ng Confidence

Leveraging 787

**Financials** 

**Timeline** 

Conclusion

#### TIMELINE INFO

Exact requirements and quality standards are negotiated (Now - 6 months)

- Common process information is shared and standardized across all suppliers (Now 1 year)
- Boeing Production System "Best Practices"
- Common data management systems are consolidated for information sharing (Now 1 year +)
- Design (Dassault systems)
- Work instructions
- Quality documentation

## ply Chain Improvements



ing Confidence

Leveraging 787

**Financials** 

Timeline

Conclusion

#### **Boeing Benefits**

- Improved supply chain alignment
- Constant process improvement (lean)
- Increased awareness of supplier processes
- Easier implementation of design changes
- Higher assurance of quality
- Less waste, lower costs

#### **Supplier Benefits**

- Truly positioned as "Partner"
- Clear product requirements
- Constant process improvement (lean)
- Improved access to information
- Less waste, lower costs

# elopment Process

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ing Confidence Leveraging 787 Financials Timeline Conclusion

xploration Process	Development	Production	Certification	Sale
stomer agement	• Design	• Initial Product	• Right to Produce	•Highlight Beneficial
pplier agement	• Planning	Manufacturing	• Right to Deliver	Components of Modernized 737 to
her eholder agement				customers

### npetitors



#### 



Airbus A350 Launch



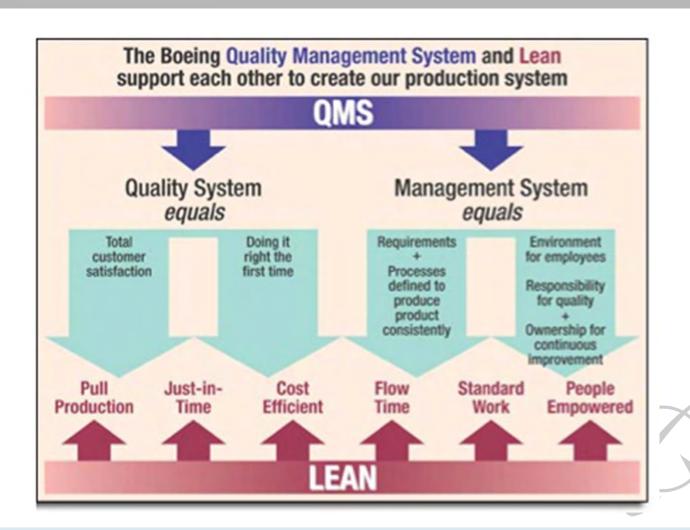
#### **No Additional Competitor Threats**

- Airbus A350 is our sole competitor in composite airline market
- Boeing has constructed a new barrier to entry
- Re-cemented our position in the market



# S Diagram





### ainable Bioenergy Research Project



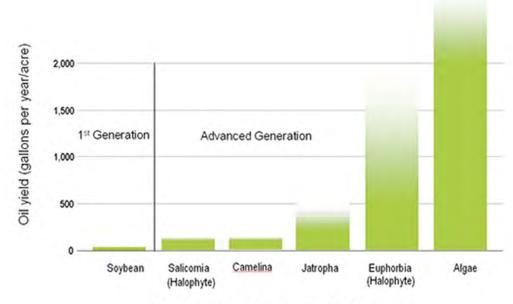
#### ndix

#### Abu Dhabi

- Boeing
- Ethiad Airways
- Honeywell
- Madsar Institute

**Goal:** Achieve 7% target of renewables by 2020

#### Utilize Saltwater Farming Practices

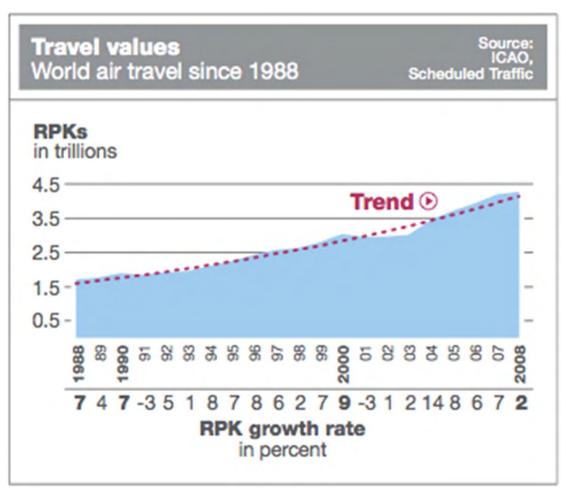


Near- and long-term viable biofuels



## vel Values RPK Growth







## nand for Titanium



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Table 6.1
Future Scenarios of World Titanium Demand in 2010

			Scenario		
	Demand Sector	Base	Optimistic	Pessimistic	
Compounded annual average	Aerospace	15	20	10	
growth rate of each market segment (%)	Industrial	5	7	3	
Titanium demand in 2010 (base	Aerospace	201	249	161	
year 2005 demand = 100)	Industrial	128	140	116	
	Total demand	159	187	135	

NOTE: The CAGR of each market segment in the table is calculated for 2005–2010, with 2005 as the base year.

# ing Order and Deliveries

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#### ders and Deliveries



ers through April 13, 2010		737	747	767	777	787	Total
	2010 Net Orders	70			9	15	94
opian Airlines		10					10
on Air		2					2
rish Airlines		20					20
lentified Customer(s)		3			12		15
ed Airlines						25	25
in Blue Airlines		40					40
	2010 Gross Orders	75			12	25	112
	Changes	-5			-3	-10	-18
	2010 Net Orders	70			9	15	94
		737	747	767	777	787	Total

### sidies US/EU Update

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March 23, 2010 WTO panel called on the European Union to end illegal subsidies to Airbus

Airbus says ruling rejects most U.S. claims

Civil aviation market worth \$3 trillion over next 20 yrs WTO to rule on EU countersuit on aid to Boeing by end

of June

Airbus believes ruling would not affect funding for the A350

- only covered aid up to 2006
- Washington will likely argue a precedent was set

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Market demand lagging compared to single aisle aircraft

Focus for the short to mid term should be on 787

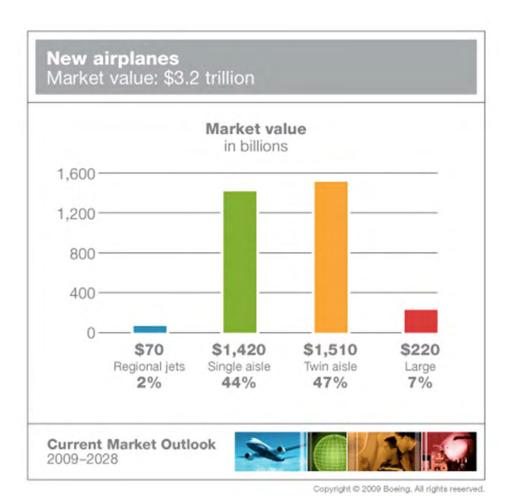
Timing is right for modernization of 737, which requires our focus



# v Airplane Market Value



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#### Pros:

- Should see strong growth in 787
- Potential of new 737 or 777

#### Cons:

- Strike could be very damaging
- Labor costs expected to go higher in a time before
   CapEx increase

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#### Pros:

- Growth expected to be strong
- Continued demand for 737's and 787's should drive need for manufacturing

#### Cons:

Key area of time for Boeing to show its effective supply chain



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#### Pros:

- Should have good evidence for manufacturing comparisons
- Planning of new 777 will create negotiating power

#### Cons:

- Extended timeframe leaves us vulnerable to possible economic fluctuations
- Public Relations concerns as we move to assembly, rather than manufacturing

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#### Pros:

- Expected to have a strong core business
- Continued demand for 737's, 777's and 787's should drive need for manufacturing

#### Cons:

 Key area of time for Boeing to show its global supply chain can efficiently and effectively expand



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#### Pros:

 Projected strong growth into 2028 and beyond should provide good financial footing

#### Cons:

Public Relations Concerns



## example of Boeing TQM

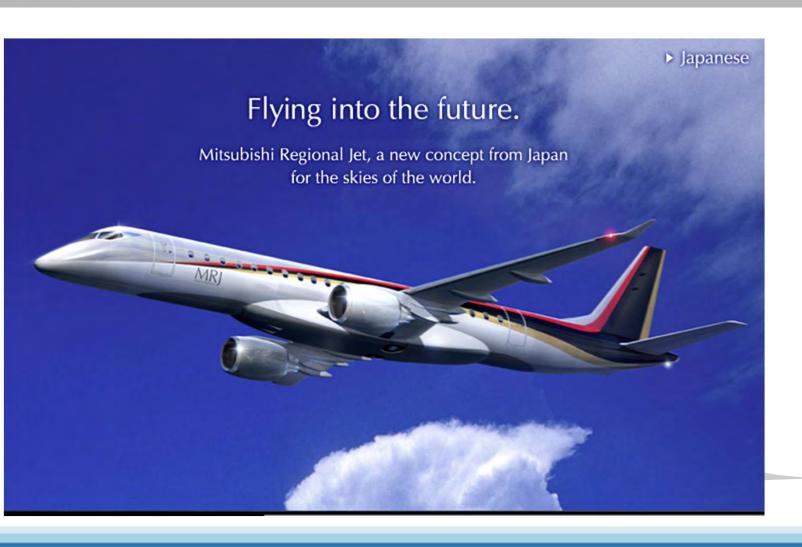


ng Confidence Leveraging 787 **Financials** Timeline Conclusion Engineering definition created New engineering definition created to "build-in" quality (design) Documentation of problem Manufacturing process is and repairs are communicated defined to final customer (airline) Inspectors assure compliance with engineering definition Mechanics perform work to Problems are documented and communicated to engineering specification Production process is reviewed and changed if problems continue

# subishi Regional Jet



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# veled Work Implications



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**Financials** 

**Timeline** 

Conclusion

Supplier unable to complete component

Component is shipped

Upon arrival, engineering assesses needed work

Resources are committed to correcting supplier product

Traveled work interrupts normal critical-path processes

# ply Chain Option Analysis



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**Leveraging 787** 

**Financials** 

Timeline

Conclusion

Option	Agility	Adaptability	Alignment	Overall Score	Ranking
tical Integration	3	2	5	3.7	2
Additional Financial Incentives	4	3	2	2.7	3
omprehensive Supplier Management System	2	4	5	4.1	1
Weights	20%	30%	50%	100%	

# essity for Quality Assurance DREADLINER.

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Leveraging 787

**Financials** 

**Timeline** 

Conclusion

Why it wasn't possible in the past

- New suppliers
- Supplier learning curve
- New technology
- Material shortages

Why it's essential now

- Prevent cancellations
- Reputation at stake
- Emerging competitors
- Suppliers are now in a position to implement changes